

전자 항공권 여정안내서 Electronic Ticket Itinerary & Receipt

예약번호 Reservation No. 47108987

Table with passenger details: 승객성명 (LEE/HAEYOUNG MR), 항공권번호 (9882485614568), 예약번호 (54NMXJ(47108987)), 회원번호 (904626494), 발행점소 (SALE FLY KOREA)

Itinerary table with columns: 출발 (From), 도착 (To), 편명 (Flight), 예약등급 (Class), 출발일 (Date/Day), 출발시간 (Departure), 도착시간 (Arrival), 비행시간 (Flying Time), 예약상태 (Status), 좌석번호 (Seat). Includes flight details for Seoul to New York and New York to Seoul.

\*상기의 모든 정보는 항공사 및 공항 상황에 의하여 변경될 수 있습니다. All conditions may vary according to circumstances of airlines and airports.

운임정보 Receipt Information

Receipt information table with columns: 지불수단 (Form of Payment), 운임 (Fare), 세금 및 제반요금 (Tax/Fee/Charge), 운임계산 (Fare Calculation). Includes total amount of KRW 3240000.

\*항공권에 기재된 날짜, 여정, 운항 항공사, 예약등급, 유효기간 등의 변경 또는 취소/환불시, 판매조건에 따라 제반 규정이 다르게 적용되어 운임 차액 및 수수료가 발생할 수 있습니다. When cancelling/refunding tickets or making changes to the stated travel dates, routes, operating airlines, booking classes and ticket validity, such requests are subject to the overall rules that can apply within a varying scope in accordance with the fare and sales conditions resulting in potential fare differences and fees.

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\*승객의 안전을 위하여 위험물인 폭발물, 압축가스, 인화성 액체 및 고체, 산화제, 독극물, 부식성 물질 및 방사성 물질(패턴드 라이터용 연료, 최루가스, 폭죽, 산소통, 병사중, 피막물 등) 과 총기, 실탄 등은 수하물로써의 기내반입이나 탑재가 금지되어 있습니다. (미국 출 도착전의 경우 위반 시 미국 연방법에 따라 징역 5년과 \$250,000 이상의 벌금이 부과될 수 있습니다.)

Baggage information table with columns: 위탁 수하물 (Checked Baggage), 수하물 규정 안내 (Baggage Information). Includes details for 1st and 2nd checked baggage.

첫 번째 위탁 수하물 1st Checked Bag	무료 Free Of Charge	UPTO50LB 23KG AND62LI 158LCM
두 번째 위탁 수하물 2nd Checked Bag	무료 Free Of Charge	UPTO50LB 23KG AND62LI 158LCM
기내 휴대 수하물 Carry-on Baggage	*실제 탑승 항공사의 규정이 적용됩니다. Each operating carrier's regulations apply.	
ICNJFK	MAX 1PC	무료 Free Of Charge UPTO 22LB 10KG AND45LI 115LCM
JFKICN	MAX 1PC	무료 Free Of Charge UPTO 22LB 10KG AND45LI 115LCM

\* LB = 파운드, KG = 킬로그램, LI = 인치, LCM = 센티미터, MAX = 최대, PC = 수하물 개수

상기의 수하물 허용량 및 수하물 요금은 참고용으로 제공되고 있습니다. 다음과 같은 특정 상황에 해당 시 추가 할인이 제공될 수 있습니다.  
 (예: 항공사 우수회원, 군인, 항공권 구매 시 지불 수단, 인터넷을 통해 구매된 사전 발급 항공권 등.)  
 소지하신 전자 항공권에는 각각의 유효 기간 및 이용 조건이 적용됩니다. 보다 자세한 사항은 항공사의 운임규정을 확인하시기 바랍니다.  
**Baggage allowance and charges are provided for information only. Additional discounts may apply depending on specific factors.**  
 (e.g. frequent flyer status, military, credit card used for purchase, early purchase over the internet, etc.)  
**Most carrier's e-tickets have expiration dates and conditions of use. Check the carrier's fare rules for more information.**

아시아나항공 이외의 타 항공사 편명이 포함된 여정의 경우, 전체 여정 중 첫 번째 구간의 마케팅항공사에서 정한 수하물 허용량과 요금 정책이 전체 여정에 대하여 적용됩니다. 그러므로 여정안내서에 기재된 첫 번째 구간의 마케팅항공사가 아시아나 항공이 아닌 경우에는, 아시아나항공 이외의 항공사 규정이 적용될 수 있습니다.  
**When the itinerary includes a flight marketed by a carrier other than Asiana Airlines, the baggage policy regarding allowances and fees determined by the marketing carrier of the first segment in the itinerary may apply throughout the entire journey.**  
**Therefore, if the first segment of an itinerary is a flight not marketed by Asiana Airlines, the baggage rule of the other airline may apply.**

**Customer Service Contact Information**  
 Mailing Address: US Customer Center, Asiana Airlines, 3530 Wilshire Blvd, Suite 1700 Los Angeles, CA 90010, USA

\*개인정보 보호정책 공지: 고객님의 개인정보는 각 항공사의 개인정보정책에 의거하여 처리되며, 항공권 예약이 예약시스템 서비스 제공업체 (GDS)를 통하는 경우 해당업체의 개인정보정책을 따릅니다. 자세한 정보는 <http://www.iatatravelcenter.com/privacy> 혹은 해당 항공사나 서비스 제공업체를 통해 확인할 수 있습니다. 고객님의 항공권 예약과 관련하여 개인정보가 어떻게 수집, 저장 및 이용되고, (공동운항의 경우) 제휴사에 제공 및 위탁되는지에 대한 안내문을 참조하시기 바랍니다.  
**Data Protection Notice: Your personal data will be processed in accordance with the applicable carrier's privacy policy and, if your booking is made via a reservation system provider("GDS"), with its privacy policy. These are available at <http://www.iatatravelcenter.com/privacy> or from the carrier or GDS directly. You should read this documentation, which applies to your booking and specifies, for example, how your personal data is collected, stored, used, disclosed and transferred. (applicable for interline carriage)**

- Reservation **Korea** • 1588-8000 • 82-2-2669-8000(For overseas calls) • [flyasiana.com](http://flyasiana.com)  
**U.S.A.** • 1-800-227-4262 • 1-800-2ASIANA • [flyasiana.com](http://flyasiana.com)  
**China** • 400-650-8000 • 86-10-8451-0101(For overseas calls) • [flyasiana.com](http://flyasiana.com)  
**Japan** • 0570-082-555 • 81-3-5812-6600(For overseas calls) • [flyasiana.com](http://flyasiana.com)



행의 출입국 서류 및 기타 필요 서류를 정확히 준비하여 운송인이 지정한 시각 까지 또는 시각이 지정되지 않을 경우에는 출국수속을 완료할 수 있는 충분한 시간적 여유를 갖고 공항에 도착하여야 합니다.

11. 운송인의 여하한 대리인, 종업원 또는 대표자도 본 계약의 어떠한 규정을 변경하거나 수정하거나 또는 포기할 권한을 가지지 않습니다.

경우, 해당 승객의 탑승이 거절될 수도 있으며, 정해진 차액을 경우 시에 한해 탑승이 허용될 수 있습니다.

**- NOTICE**

If the passenger's journey involves an ultimate destination or stop in a country other than the country of departure the Warsaw Convention, or the Warsaw Convention as amended at the Hague, 1955, or the Montreal Convention may be applicable and these Conventions govern and in most cases limit the liability of carriers for death or personal injury and in respect of loss of or damage to baggage. See also notices headed "Advice to International Passengers on Limitation of Liability" and "Notice of Baggage Liability Limitations." The carriage of certain hazardous materials, like aerosols, fireworks, and flammable liquids, aboard the aircraft is forbidden. If you do not understand these restrictions, further information may be obtained from your airline.

**- ADVICE TO INTERNATIONAL PASSENGERS ON LIMITATION OF LIABILITY**

Passengers on a journey involving an ultimate destination or a stop in a country other than the country of departure are advised that international treaties known as the Montreal Convention, or its predecessor, the Warsaw Convention, including its amendments (The Warsaw Convention system), may apply to the entire journey, including any portion thereof within a country. For such passengers, the applicable treaty, including special contracts of carriage embodied in any applicable tariffs, governs and may limit the liability of the carrier.

**- NOTICE OF BAGGAGE LIABILITY LIMITATIONS**

Liability for loss, delay, or damage to baggage is limited unless a higher value is declared in advance and additional charges are paid. For international travel (including domestic portions of international journeys) the liability limit is approximately US\$20.00 per kilogram for checked baggage and US\$400.00 per passenger for unchecked baggage or other property. The liability of AAR is limited to 1,288 SDRs for checked and unchecked baggage where the Montreal Convention applies to your journey. For travel wholly between U.S. points, the airline's liability for loss, delay, or damage to baggage is limited to a maximum of US\$3,400 per ticketed passenger. Excess valuation may be declared on certain types of articles. Carriers' liability for fragile, perishable or valuable articles is governed by the Montreal Convention or the General Conditions of Carriage. Further information may be obtained from the carrier.

**- SPECIAL NOTICE ON LIMIT OF LIABILITY**

As to any claim arising out of death of or, wounding or other bodily injury to, a passenger within the meaning of the Convention, AAR shall not avail itself of any defense under Article 20 of the Warsaw Convention, nor invoke the limitation of liability in Article 22 (1) of the Warsaw Convention as amended at the Hague, 1955 with respect to that portion of such claim which does not exceed 100,000 SDRs. In the case of carriage subject to the Montreal Convention, as to any claim arising under Article 17 of the Convention which does not exceed 128,821 SDRs, the carrier shall not be able to exclude or limit its liability. Above the 128,821 SDRs, the carrier shall not be liable if the carrier proves (I) it was not due to the negligence or other wrongful act or omission of the carrier, or (II) it was solely due to the negligence or other wrongful act or omission of a third party.

**- DENIED BOARDING, CANCELLATION AND DELAY IN EU**

In case of a denied boarding, flight cancellation or flight delay departing from an EU member state, we offer assistance and compensation to the concerned passengers according to the Regulation EC 261/2004.

**- DENIED BOARDING BY OVERBOOKING**

In order to minimize the effect of "no shows" and to permit seats to be used by passengers who otherwise would not be able to travel on a chosen flight, carriers may overbook flights. Whilst carriers make every effort to provide seats for which confirmed reservations exist, seat availability is not absolutely guaranteed. In those countries where Denied Boarding Compensation regulations are in force, carriers operate compensation plans for passengers who are denied boarding because of non-availability of seats caused by overbooking. The ticket sold in the United States for transportation originating in the United States, we offer assistance and compensation to the concerned passengers according to the U.S. Federal Regulation. Details of these plans are available at the airlines' offices.

**- NOTICE OF GOVERNMENT IMPOSED TAXES, FEES AND CHARGES**

The price of this ticket may include taxes, fees and charges which are imposed on air transportation by government authorities. These taxes, fees and charges, which may represent a significant portion of the cost of air travel, are either included in the fare, or shown separately in the "TAX/FEE/CHARGE" box(es) of this ticket. You may also be required to pay taxes, fees and charges not already collected.

**- BOOKING CLASS**

There are various booking classes categorized by airfares. The booking class printed on the ticket must be identical with the class indicated by the respective PNR (Passenger Name Record). Passenger holding ticket which fails to meet the above condition may be denied boarding or may board only after paying additional predetermined charge(s).

**- CONDITIONS OF CONTRACT**

- As used in this contract "ticket" means this passenger ticket and baggage check, or this itinerary/receipt if applicable, in the case of an electronic ticket, of which these conditions and the notices form part, "carriage" is equivalent to "transportation", "carrier" means all air carriers that carry or undertake to carry the passenger or his baggage hereunder or perform any other service incidental to such air carriage, "electronic ticket" means the itinerary/receipt issued by or on behalf of Carrier, the Electronic Coupons and, if applicable, a boarding document. "Warsaw Convention" means the Convention for the Unification of Certain Rules Relating to International Carriage by Air signed at Warsaw, 12th October 1929 or that Convention as amended at the Hague, 28th September 1955, whichever may be applicable. "Montreal Convention" means the Convention for the Unification of Certain Rules for International Carriage by Air signed at Montreal, 28 May 1999.
- Carriage hereunder is subject to the rules and limitations relating to liability established by the Warsaw Convention or the Montreal Convention unless such carriage is not "International carriage" as defined by that Convention.
- To the extent not in conflict with the foregoing carriage and other services performed by each carrier are subject to: (I) provisions contained in the ticket; (II) applicable tariffs; (III) carrier's conditions of carriage and related regulations which are made part hereof (and are available on application at the offices of carrier), except in transportation between a place in the United States or Canada and any place outside thereof to which tariffs in force in those countries apply.
- Carrier's name may be abbreviated in the ticket, the full name and its abbreviation being set forth in carrier's applicable tariffs; carrier's address shall be the airport of departure shown opposite the first abbreviation of carrier's name in the ticket; the agreed stopping places are those places set forth in the ticket or as shown in carrier's timetables as scheduled stopping places on the passenger's route; carriage to be performed hereunder by several successive carrier is regarded as a single operation.
- An air carrier issuing a ticket for carriage over the lines of another air carrier does so only as its agent.
- Any exclusion or limitation of liability of carrier shall apply to and be for the benefit of agents, servants and representatives of carrier and any person whose aircraft is used by carrier for carriage and its agents, servants and representatives.
- Checked baggage will be delivered to bearer of the baggage tag. In the case of damage to baggage moving in international transportation complaint must be made in writing or by electronic document to carrier forthwith after the discovery of the damage and, at the latest, within seven days from the date of receipt; in the case of delay or loss, complaint must be made within twenty-one days from the date on which the baggage has been placed at his/her disposal (in the case of delay) or should have been placed at his/her disposal (in the case of loss.) See tariffs or conditions of carriage regarding non-international transportation.
- This ticket is good for carriage for one year from date of issue, except as otherwise provided in this ticket, in carrier's tariffs, conditions of carriage, or related regulations. The fare for carriage hereunder is subject to change prior to commencement of carriage. Carrier may refuse transportation if the applicable fare has not been paid.
- Times shown in timetables or elsewhere are not guaranteed and form no part of this contract. Carrier may without notice substitute alternate carriers or aircraft, and may alter or omit stopping places shown on the ticket in case of necessity. Schedules are subject to change without notice. Carrier assumes no responsibility for making connections.
- Passenger shall comply with Government travel requirements, present exit, entry and other required documents and arrive at airport by time fixed by carrier or, if no time is fixed, early enough to complete departure procedure.
- No agent, servant or representative of carrier has authority to alter, modify or waive any provision of this contract.