

# Electronic ticket itinerary guide

## Electronic Ticket Itinerary & Receipt

Reservation number  
Reservation No.  
**19125182**

**Passenger Name** PARK/HESOOK M.S.  
**Ticket Number** 9882483616555 Issuing **Office** ASIANA AIRLINES  
**Reservation No.** 6IMZH6(19125182)  
**Membership Number** 233654771  
 Frequent Flyer No.

**여정 Itinerary**

depart From	arrive To	Flight num ber Flight	Reservati on level Class	departure date Date(Day)	Departure time Departure	Arrival time Arrival	flight time Flying Time	Reservati on status Status	seat numb er Seat
<b>NEW YORK JOHN F KENNEDY</b>	<b>SEOUL INCHEON</b>	<b>OZ221</b>	<b>S</b>	<b>29APR24 (MON)</b>	<b>13:00</b>	<b>17:30 +1</b>	<b>15H30M</b>	<b>OK</b>	<b>39D</b>
Terminal 1	Terminal 1								
Via _					Layover Time				
Operated flights rated by			Ope <b>ASIANA AIRLINES OZ221</b>		Free Baggage Allowance			<b>2pcs</b>	
Marketed flights keted by			Mar <b>ASIANA AIRLINES</b>		Flight ticket validity period Not Valid Before				
Fare type Fare Basis			SLXTMS		Flight ticket validity period Not Valid After				

<b>SEOUL INCHEON</b>	<b>NEW YORK JOHN F KENNEDY</b>	<b>OZ222</b>	<b>S</b>	<b>01JUN24 (SAT)</b>	<b>10:50</b>	<b>10:50</b>	<b>13H00M</b>	<b>OK</b>	<b>40D</b>
Terminal 1	Terminal 1								
Via _					Layover Time				
Operated flights rated by			Ope <b>ASIANA AIRLINES OZ222</b>		Free Baggage Allowance			<b>2pcs</b>	
Marketed flights keted by			Mar <b>ASIANA AIRLINES</b>		Flight ticket validity period Not Valid Before				
Fare type Fare Basis			SLXTMS		Flight ticket validity period Not Valid After				

\*All information above is subject to change depending on airline and airport circumstances. All conditions may vary according to circumstances of airlines and airports.  
 \*Asiana Airlines operates from Incheon Airport's Passenger Terminal 1. Asiana Airlines uses the terminal 1 of Incheon International airport, please confirm your terminal again.

**운임정보 Receipt Information**

Form of Payment	CC VI 483950XXXXXX6056/01 01210C	Tour Code	3UDD201
Fares	USD 914.00		
Tax /Fee/Charge			
* Taxes	USD 5.60 AY USD 21.10 US USD 21.10 US USD 3.83 Departure fee of 10,000 won and International Disease Eradication Fund of 1,000 won are included. *The BP Tax includes International PSC(Incheon/Gimpo Airport KRW 17,000, other airports KRW 12,000), Departure Tax(KRW 10,000) and Global Disease Eradication Fund(KRW 1,000).		
* Reissue Fee			
* Fuel Surcharge	USD 510.00 YQ USD 1.80 YQ		

* Ticketing Service Fee		
<b>Total Total Amount</b>	<b>USD 1,517.30</b>	
Issuing Airlines and Date	ASIANA AIRLINES 06NOV23	IATA: 33995220
Restriction (s)	NO SHOW US120/NO END/NO UG-BG OZ	
Fare Calculation	NYC OZ SEL457.00OZ NYC457.00NUC914.00END ROE1.00 XF JFK4.5	

\*When changing or canceling/refunding the date, itinerary, operating airline, reservation class, validity period, etc. listed on the ticket, fare differences and fees may be incurred as various regulations apply differently depending on the sales conditions.

When canceling/refunding tickets or making changes to the stated travel dates, routes, operating airlines, booking classes and ticket validity, such requests are subject to the overall rules that can apply within a varying scope in accordance with the fare and sales conditions resulting in potential fare differences and fees.

\*For codeshare flights, the fare may be different from when purchased from the operating airline, and various services such as advance seat assignment, special in-flight meals, and free baggage

may be operated differently depending on the standards of the operating airline, so please check in advance for details. .

The fare of codeshare flights may differ when purchased through the operating carrier, and services such as advance seat reservation, special meals, free baggage allowance may differ according to the rules of operating carrier.

Please be sure to contact the airline in advance.

\*If you do not notify cancellation and do not board a confirmed flight ticket, a separately stipulated no-show penalty will be collected.

If a passenger does not show for the departure without prior notification to the airline, No-show Penalty will be charged.

\*Application for refund must be made within 30 days after the expiration of ticket validity. Any subsequent refund requests may be rejected.

Refund must be requested within 30 days after the ticket expiration date. Requests submitted after the 30-day window may be rejected.

\*The e-ticket itinerary guide is required when entering and leaving the country, so please be sure to keep it with you for the entire travel period and also refer to the legal notice provided with this guide.

The English name on the e-ticket itinerary and the English name on the passport must match, and name changes are not possible.

Order of use of boarding coupons: Boarding coupons must be used in order from the departure point specified in the passenger coupon.

If the weight (number of pieces) of baggage that can be transported free of charge is exceeded, an excess baggage fee will be charged, and the fee varies depending on the travel segment.

Ticketing fees are not refundable.

This itinerary & receipt must be presented to immigration/customs officials upon request. Accordingly, passengers are requested to keep this itinerary & receipt on their person throughout their entire journey. Tickets are non-transferable and the passenger name listed on the ticket must be an exact match to the name in the passport.

Order of Coupon Use: Flight coupons must be redeemed in the proper order, starting from the place of departure as indicated on the passenger coupon.

If baggage exceeds the free baggage allowance, an excess baggage charge may be assessed according to applicable route regulations.

Ticketing service fees are non-refundable.

\*For safe overseas travel, please check the travel warning level and safe travel notices of your travel destination on the Safe Overseas Travel website. For the safe travel abroad, please check the travel warning step and the safety notice of the destination on the overseas travel safety homepage.

\*When taking international flights, please arrive at the airport at least 2 hours before the scheduled departure time to allow ample time for boarding.

For the convenient international flight check-in, please arrive at the airport at least 2 hours prior to the departure time.

\*Asiana Airlines' airport check-in closing time is 30 minutes before departure for domestic flights and 40 minutes before departure for international flights at most airports, but at some airports, the closing time varies from 30 minutes to 60 minutes before departure depending on airport circumstances, so check the airport counter on the website.

Please check check-in times.

(e.g., Incheon Airport closes 50 minutes before, American airports closes 1 hour before, etc.)

Asiana airlines' check-in close time varies among airports as follows, therefore please refer to our website before your journey. Domestic Flights -30min, Int'l Flights mostly -40mins or -30~60mins upon airport conditions. (ie, Incheon check-in closes 50 min, US airports closes 1 hour prior to departure)

\*For codeshare flights, the check-in deadline operates according to the operating airline's regulations, so please check the operating airline's closing time.

For codeshare flights, check-in closing time follows operating carriers' rule. Please check operating carriers' closing time.

\*In accordance with the Aviation Security Act of the Republic of Korea, passports and boarding passes are checked before boarding, so please cooperate when boarding.

According to the Korean Aviation Security Laws, passport and boarding pass check must be done at the gate prior to your boarding.

\*For the safety of passengers, hazardous materials such as explosives, compressed gases, flammable liquids and solids, oxidizers, poisons, corrosive substances and radioactive substances (fuel for paint lighters, tear gas, firecrackers, oxygen cylinders, radioactive pharmaceuticals, etc.), firearms, live ammunition,

etc. It is prohibited to carry it on board or as baggage. (For flights departing from and arriving in the United States, violations may result in up to 5 years in prison and a fine of more than \$250,000 under U.S. federal law.)

For the safety of customers, dangerous goods including explosives, gases, flammable liquids and solids, oxidizing, toxic, corrosive substances

and radioactive material (ie, paint, lighter oil, defensive tear gas, firecracker, oxygen tank, radiopharmaceuticals) and firearms, ammunitions

are prohibited for both carry-on and checked baggage (according to the US federal rules, flights departing and arriving the US ,

5 years in prison or fine over \$250,000 when violation)\*

Small vehicles powered by lithium batteries such as solowheel, hoverboard , etc. , regardless of capacity, are prohibited.

,mini-segway are prohibited in both carry-on and checked baggage

regardless of the watt-hour power.

\*Lithium batteries and portable large-capacity auxiliary batteries have restrictions on carrying and checking, so please refer to the instructions on our website.

(Homepage Service Information - Baggage - Transport Restricted Items)

Please check the restriction on transporting lithium batteries and portable power banks on Asiana webpage.

\*Fragile items, items at risk of corruption or deterioration, currency, jewelry, precious metals, securities, other valuables, important samples or documents, medicines and electronic products (laptops, cameras, cell phones, MP3s, etc.) must be checked as baggage

. This is not possible, so please carry it yourself.

Fragile or perishable items, valuables such as cash, jewelry and valuable samples, electronics (Laptop, camera, mobile phone),

business documents and medicine are restricted for check-in baggage. Please carry these items with you.

\*Please refer to our General Conditions of Carriage to be informed of our general Baggage & Liability policy for all baggage-related matters, including liability limitations

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## 수하물 규정 안내 Baggage Information

Checked Baggage \*OZ's baggage regulations apply. OZ's regulations apply.

JFKICN

1st Checked Bag Free Free Of Charge UPTO50LB 23KG AND62LI 158LCM

2nd Checked Bag	Free Free Of Charge	UPTO50LB 23KG AND62LI 158LCM
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## ICNJFK

1st Checked Bag	Free Free Of Charge	UPTO50LB 23KG AND62LI 158LCM
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2nd Checked Bag	Free Free Of Charge	UPTO50LB 23KG AND62LI 158LCM
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Carry-on Baggage	*The rules of the actual boarding airline apply. Each operating carrier's regulations apply.	
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JFKICN	MAX 1PC	Free Free Of Charge	UPTO 22LB 10KG AND45LI 115LCM
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ICNJFK	MAX 1PC	Free Free Of Charge	UPTO 22LB 10KG AND45LI 115LCM
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\* LB = pounds, KG = kilograms, LI = inches, LCM = centimeters, MAX = maximum, PC = number of pieces of luggage

The above baggage allowance and baggage charges are provided for reference only. Additional discounts may be available under certain conditions, such as:

(Example: airline premium members, military members, payment method when purchasing airline tickets, pre-issued airline tickets purchased over the Internet, etc.) Each e-

ticket you own is subject to its respective validity period and terms of use. Please check the airline's fare regulations for more details.

Baggage allowance and charges are provided for information only. Additional discounts may apply depending on specific factors.

(eg frequent flyer status, military, credit card used for purchase, early purchase over the internet, etc.)

Most carrier's e-tickets have expiration dates and conditions of use. Check the carrier's fare rules for more information.

In the case of an itinerary that includes a flight number of an airline other than Asiana Airlines, the baggage allowance and fee policy set by the marketing airline for the first segment of the entire itinerary will be applied to the entire itinerary.

Therefore, if the marketing carrier for the first segment listed in the itinerary is not Asiana Airlines, the rules of airlines other than Asiana Airlines may apply.

When the itinerary includes a flight marketed by a carrier other than Asiana Airlines, the baggage policy regarding allowances and fees determined by the marketing carrier of the first segment in the itinerary may apply throughout the entire journey.

Therefore, if the first segment of an itinerary is a flight not marketed by Asiana Airlines, the baggage rule of the other airline may apply.

#### Customer Service Contact Information

Mailing Address: US Customer Center, Asiana Airlines, 3530 Wilshire Blvd. Suite 1700 Los Angeles, CA 90010, USA

\*Privacy Policy Notice: Customer personal information is processed in accordance with each airline's privacy policy, and if flight reservations are made through a reservation system service provider (GDS), the privacy policy of that company is followed. For more information, please contact us. You can check this at <http://www.iatatravelcenter.com/privacy> or through the relevant airline or service provider.

Please refer to the notice on how personal information is collected, stored and used in connection with your flight reservation, and (in the case of code-sharing) provided and entrusted to our partners.

Data Protection Notice: Your personal data will be processed in accordance with the applicable carrier's privacy policy and, if your booking is made via a reservation system provider ("GDS"), with its privacy policy. These are available at <http://www.iatatravelcenter.com/privacy> or from the carrier or GDS directly.

You should read this documentation, which applies to your booking and specifies, for example, how your personal data is collected, stored, used, disclosed and transferred. (applicable for interline carriage)

Reservation **Korea** • 1588-8000 • 82-2-2669-8000 (For overseas calls) • [flyasiana.com](http://flyasiana.com)

**USA** • 1-800-227-4262 • 1-800-2ASIANA • [flyasiana.com](http://flyasiana.com)

**China** • 400-650-8000 • 86-10-8451-0101 (For overseas calls) • [flyasiana.com](http://flyasiana.com)

**Japan** • 0570-082-555 • 81-3-5812-6600 (For overseas calls) • [flyasiana.com](http://flyasiana.com)

## International flight ticket restrictions information

**Ticket validity period** ▶ **Check separately**

**Reservation changes** ▶ Departure flight date/flight number change: **Separate confirmation** (reissue fee will apply)  
 - However, recalculation of fares, taxes, and charges (including fuel surcharges) valid on the date of change; payment conditions in case of difference  
 ▶ Change of return flight date/flight number: **Check separately**  
 - However, conditions for payment of difference and reissue fee when changing fare conditions

**Section change** ▶ Change of departure section: **Check separately**  
 - However, when changing fares, taxes, and various charges (including fuel surcharge), payment conditions for the difference and reissue fee  
 ▶ Change of return flight section: **Check separately**  
 - However, when changing fares, taxes, and various charges (including fuel surcharge), payment conditions for the difference and reissue fee

**reissue** ▶ **Check separately ( check separately for reissue fee )**  
 - However, when changing freight, taxes, and other charges (including fuel surcharge), payment conditions for the difference and reissue fee  
 ▶ For tickets that combine two or more fare types, different reissue fees may apply depending on the applied airfare and itinerary composition.  
 ▶ If a discount is applied to the infant fare, the same discount rate will be applied to the reissue fee.

**refund** ▶ For all unused international flights departing from Korea, refund penalties are levied differently depending on the time of refund submission.  
 [91 days to 61 days before departure] **Separate confirmation**  
 [90 to 61 days before departure] **Separate confirmation**  
 [60 to 41 days before departure] **Separate confirmation**  
 [40 to 21 days before departure] **Separate confirmation**  
 [20 to 11 days before departure] **Separate confirmation**  
 [Within 10 days of departure] **Separate confirmation**  
 ▶ For partially used tickets, the fare for the used segment and partial refund penalty will be deducted. ( **Separately check partial refund penalty** )  
 ▶ For air tickets that combine two or more fare types, different refund penalties may apply depending on the applied air fare and itinerary composition.  
 ▶ Even if the refund penalty is free, a refund service fee is charged separately, and the amount charged may vary depending on the refund region. (Refund service fee in Korea : **KRW 30,000** )  
 - However, the refund service fee is waived if a refund is received for the entire unused ticket 91 days prior to departure.  
 ▶ For reissued tickets, the same amount as the partial refund penalty applies.  
 ▶ If the partial refund penalty is different for the originally issued flight ticket and the reissued flight ticket, the higher amount will be applied.  
 ▶ The deadline for requesting a refund is within 30 days from the expiration date of the ticket.  
 ▶ If a discount is applied to the infant fare, the same discount rate will be applied to the refund penalty.  
 ▶ You can request a refund for taxes on the unused portion of your ticket through the ticket issuing office. However, some taxes may be excluded from refund regardless of whether the ticket is unused according to International Air Transport Association (IATA) regulations.

**Penalty for cancellation of reservation** ▶ If you do not notify the cancellation of a confirmed flight before the flight departure time or do not board the flight after check-in, a cancellation penalty will be charged. (**Reservation cancellation penalty: KRW 120,000** for not notifying confirmed flight cancellation / **KRW 300,000** for not boarding after check-in )  
 ▶ Reissue fees or refund penalties apply according to separate regulations.

**Mileage** ▶ Mileage seat upgrade available classes: Y/B/M  
 ▶ For seat upgrade tickets, mileage is accumulated based on the class of the ticket purchased.

- ▶ When boarding Asiana Airlines, mileage accrual rate by reservation class:  
J 135%, C/D/Z 125%, U 100%,  
Y/B/M/H/E/Q/K/A/S 100%, G 80%, V/W 70%, T 50%, P/I/R/L/X/N accrual not possible  
(accumulation not possible for airline tickets with a discount of more than 50%, mileage tickets, or conditions in which accrual is not possible)
- However, in the case of code-share flights, actual accrual is not possible. Accumulation is based on the accrual rate of the operating airline.
- (Please contact each member company for mileage accumulation with Star member companies)

\* **Reservation change** : Date or flight number change within the same conditions (fare, reservation class, fare type) that does not require reissue (except for changes to the departure flight of the first segment) \* Reissue: Reservation class, fare type, airline, other than simple reservation change Changes in section, stopover, validity period, etc.

\* If separate confirmation is required in the international flight ticket restrictions information, please contact the ticket office for the exact amount.

- For airline tickets and codeshare flights with special fares, separate fare regulations may apply.
- When changing reservations or refunding seat upgrade bonuses, fees are charged separately from the paid flight ticket.
- The reissue fee already collected is not refundable.

- alarm

If the passenger's final destination or stopover is at a point in a country other than the country of departure, the passenger is subject to the Warsaw Convention, which generally limits the carrier's liability for death or injury to the passenger and loss or damage to baggage. The 'Revised Warsaw Convention' or 'Montreal Convention' can be applied. Please refer to the "Notice on Limitation of Liability for International Passengers" and "Limitations of Liability for Baggage" included in this ticket. Defined dangerous items such as sprays, fireworks, and flammable liquids are prohibited from being brought on board. Please contact your airline for further details.

- contract conditions

1. The definitions of terms used in this agreement are as follows. "Ticket" means this "Passenger Ticket and Baggage Tag" or, in the case of an "Electronic Ticket", this itinerary/receipt ticket to which it applies, and these terms and conditions and the notices above form part of this Ticket. "Carriage" means "transportation," and "Carrier" means any air carrier who carries the Passenger or his Baggage in accordance with the terms of this Agreement or performs any other services incidental to such air transportation. "Electronic ticket" means an electronic form and boarding document issued by the carrier or a person acting on behalf of the carrier. "Warsaw Convention" means either the "Convention for the Unification of Certain Rules Relating to International Carriage by Air" concluded in "Warsaw" on October 12, 1929, or the Warsaw Convention as amended in "The Hague" on September 28, 1955, whichever applies. It says "Montreal Convention" means the "Convention on the Unification of Certain Rules for International Carriage by Air," as amended in Montreal on May 28, 1999.

2. If the carriage under this contract is international carriage as defined in the Warsaw Convention or the Montreal Convention, the carriage is subject to the provisions and limitations on liability set forth in those conventions.

3. Transportation and other services provided by each carrier are subject to (I) the provisions stated in this ticket, (II) effective tariffs, and (III) the carrier's terms and conditions of carriage that are part of the terms and conditions of this contract, to the extent that they do not conflict with the foregoing, and related regulations (which may be inspected at the carrier's office upon request by the passenger). However, for transportation between a point in the United States or Canada and a point in a country other than the United States or Canada, tariffs in effect in the United States and Canada apply.

4. The name of the carrier may be indicated by an abbreviation on the ticket, and the full name and abbreviated name are written on the valid tariff. The carrier's address refers to the departure airport indicated on the ticket on the same line as the carrier's abbreviated name. The stopping place agreed upon between the passenger and the carrier is the stopping place specified in this ticket or a stopover planned for the passenger's itinerary and is indicated in the carrier's timetable. Under the terms of this Agreement, continuous carriage by two or more carriers shall be considered a single carriage.

5. An air carrier issuing a ticket for transportation on the route of another air carrier issues the ticket only as an agent for that other air carrier.

6. Any provisions regarding indemnification or limitation of liability of the Carrier shall apply to all agents, employees and representatives of the Carrier and to the owner of the aircraft used by the Carrier for the carriage and to his agents, employees and representatives.

7. Checked baggage will be delivered to the holder of the baggage tag. If damage occurs to baggage transported on an international flight, an objection must be raised in writing or electronically to the carrier immediately upon discovery of the damage or at the latest within 7 days from the date of receipt of the baggage. In case of delay or loss, the baggage may be disposed of. You must file an objection within 21 days from the date your baggage should have been available (in case of delay) or the date your baggage should have been available (in case of loss). For non-international transportation, please refer to domestic tariffs or transportation terms and conditions.

8. Except as otherwise provided for in this ticket, carrier's tariffs, te

- Notice regarding limitation of liability for international passengers

If a passenger travels with a final destination or stopover in a country other than the country of origin, the provisions of the so-called Warsaw Convention or the Revised Warsaw Convention or the Montreal Convention may apply to the entire itinerary, including segments within the country of origin or destination. For these passengers, the applicable conventions, including special contracts of carriage specified in the tariffs in effect, also regulate and limit the liability of the carrier.

- Baggage compensation liability limit

Unless a higher price is declared in advance and additional charges are paid, liability for loss, delay or damage to baggage is limited as follows. When traveling on international flights (including domestic travel sections that constitute international travel), Asiana Airlines' liability for checked baggage is limited to 250 French gold francs or its equivalent (USD 20) per kilogram, and for carry-on baggage or other belongings. In this case, the limit is 5,000 French gold francs or its equivalent (USD 400) per passenger. However, for transportation subject to the Montreal Convention, the liability limit is SDR 1,288 per person for checked baggage and carry-on baggage. For point-to-point travel within the United States, the airline's baggage liability is limited to a maximum of USD 3,400 per passenger. For some types of goods, you may be able to report prices exceeding the above limits. The airline shall not be liable for damaged or perishable goods or valuables beyond the scope set forth in the Conditions of Carriage or the Montreal Convention. Please contact the relevant airline for further details.

- Special notice regarding Asiana Airlines' liability limit

Asiana Airlines complies with the provisions of Article 20 of the Warsaw Convention and Article 22 (1) of the Revised Warsaw Convention for all claims for compensation for death, injury or other bodily harm of passenger as stipulated in the Convention, in the amount of SDR 100,000 or less. Does not apply. In addition, in the case of transportation subject to the Montreal Convention, Asiana Airlines cannot exclude or limit liability for claims for damages related to the death, injury, or other bodily injury of a passenger as provided for in Article 17 for the portion of SDR 128,821 if (I) it is not due to the negligence or other illegal acts or omissions of Asiana Airlines, or (II) it is due only to the negligence or other illegal acts or omissions of a third party.

- Unable to board, cancel or delay flights departing from the EU

Assistance and compensation for non-boarding, cancellations and delays occurring on flights departing from EU countries are provided in accordance with EU Law 261/2004.

- No boarding due to overbooking

Airlines may request overbooking without prior notice in order to minimize the impact of passengers not boarding confirmed flights and to ensure that seats are available to passengers who wish to board the flight. The airline will make its best efforts to provide seats on flights with confirmed reservations, but seat availability cannot be absolutely guaranteed. Compensation provisions for passengers who are unable to board a flight with a confirmed reservation due to seat shortage due to overbooking by the airline are implemented in some countries. Tickets sold within the United States for travel originating from the United States are subject to regulations and restrictions established by U.S. federal law. Please check with your airline for further details.

- Notice of taxes, fees, and various costs imposed by the government

The price of this ticket may include taxes, fees, and other costs imposed by each country's government for air transportation. These taxes, fees and charges, which can account for a significant portion of air travel expenses, are included in the fare or are listed separately in the "TAX/FEE/CARGE" section of this ticket. Passengers may also be required to pay taxes, fees and charges not yet owed.

rms and conditions of carriage, or related regulations, this ticket is valid for one year from the date of issuance. Freight rates for transportation under the terms of the contract may change prior to commencement of transportation. If valid freight has not been paid, the carrier may refuse transportation.

9. The times shown in the flight timetable or elsewhere are not guaranteed and do not form part of this contract. The carrier may replace the carrier or aircraft with another carrier or aircraft without notice, and may also change or omit the landing place indicated on the ticket if necessary. Schedules may change without notice and the carrier is not responsible for connecting operations.

10. Passengers must comply with the travel requirements stipulated by the government, accurately prepare current immigration documents and other necessary documents, and complete departure procedures by the time specified by the carrier, or if the time is not specified. You must arrive at the airport with plenty of time to spare.

11. No agent, employee or representative of the Carrier has the authority to vary, modify or waive any provision of this Agreement.

#### - NOTICE

If the passenger's journey involves an ultimate destination or stop in a country other than the country of departure the Warsaw Convention, or the Warsaw Convention as amended at the Hague, 1955, or the Montreal Convention may be applicable and these Conventions govern and in most cases limit the liability of carriers for death or personal injury and in respect of loss of or damage to baggage. See also notices headed "Advice to International Passengers on Limitation of Liability" and "Notice of Baggage Liability Limitations." The carriage of certain hazardous materials, like aerosols, fireworks, and flammable liquids, aboard the aircraft is forbidden. If you do not understand these restrictions, further information may be obtained from your airline.

#### - CONDITIONS OF CONTRACT

1. As used in this contract "ticket" means this passenger ticket and baggage check, or this itinerary/receipt if applicable, in the case of an electronic ticket, of which these conditions and the notices form part, "carriage" is equivalent to "transportation", "carrier" means all air carriers that carry or undertake to carry the passenger or his baggage hereunder or perform any other service incidental to such air carriage, "electronic ticket" means the itinerary/receipt issued by or on behalf of Carrier, the Electronic Coupons and, if applicable, a boarding document. "Warsaw Convention" means the Convention for the Unification of Certain Rules Relating to International Carriage by Air signed at Warsaw, 12th October 1929 or that Convention as amended at The Hague, 28th September 1955, whichever may be applicable. "Montreal Convention" means the Convention for the Unification of Certain Rules for International Carriage by Air signed at Montreal, 28 May 1999.

2. Carriage hereunder is subject to the rules and limitations relating to liability established by the Warsaw Convention or the Montreal Convention unless such carriage is not "International carriage" as defined by that Convention.

3. To the extent not in conflict with the foregoing carriage and other services performed by each carrier are subject to: ( I ) provisions contained in the ticket; ( II ) applicable tariffs; ( III ) carrier's conditions of carriage and related regulations which are made part hereof (and are available on application at the offices of carrier), except in transportation between a place in the United States or Canada and any place outside the same to which tariffs in force in those countries apply.

4. Carrier's name may be abbreviated in the ticket, the full name and its abbreviation being set forth in carrier's applicable tariffs; The carrier's address shall be the airport of departure shown opposite the first abbreviation of carrier's name in the ticket; the agreed stopping places are those places set forth in this ticket or as shown in carrier's timetables as scheduled stopping places on the passenger's route; carriage to be performed hereunder by several successive carriers is regarded as a single operation.

5. An air carrier issuing a ticket for carriage over the lines of another air carrier does so only as its agent here.

6. Any exclusion or limitation of liability of carrier shall apply to and be for the benefit of agents, servants and representatives of carrier and any person whose aircraft is used by carrier for carriage and its agents, servants and representatives.

7. Checked baggage will be delivered to bearer of the baggage tag. In the case of damage to baggage moving in international transportation complaint must be made in writing or by electronic document to carrier forthwith after the discovery of the damage and, at the latest, within seven days from the date of receipt; in the case of delay or loss, complaint must be made within twenty-one days from the date on which the baggage has been placed at his/her disposal (in the case of delay) or should have been placed at his/her disposal (in the case of loss.) See tariffs or conditions of carriage regarding non-international transportation.

8. This ticket is good for carriage for one year from date of issue, except as otherwise provided in this ticket, in carrier's tariffs, conditions of carriage, or related regulations. The fare for carriage hereunder is subject to change prior to commencement of carriage. Carrier may refuse transportation if the applicable fare has not been paid.

9. Times shown in timetables or elsewhere are not guaranteed and form no part of this contract. Carrier may without notice substitute alternate carriers

#### - Notice about reservation level

There are several types of reservation classes depending on the airfare, which are indicated in the "Booking Class" column on the ticket. The reservation class on the ticket must match the reservation class in the passenger's reservation record. If the above reservation levels are different, the passenger may be refused boarding, and boarding may be permitted only upon collecting the specified difference.

#### - ADVICE TO INTERNATIONAL PASSENGERS ON LIMITATION OF LIABILITY

Passengers on a journey involving an ultimate destination or a stop in a country other than the country of departure are advised that international treaties known as the Montreal Convention, or its predecessor, the Warsaw Convention, including its amendments (The Warsaw Convention system), may apply to the entire journey, including any portion thereof within a country. For such passengers, the applicable treaty, including special contracts of carriage embodied in any applicable tariffs, governs and may limit the liability of the carrier.

#### - NOTICE OF BAGGAGE LIABILITY LIMITATIONS

Liability for loss, delay, or damage to baggage is limited unless a higher value is declared in advance and additional charges are paid. For international travel (including domestic portions of international journeys) the liability limit is approximately US\$20.00 per kilogram for checked baggage and US\$400.00 per passenger for unchecked baggage or other property. The liability of AAR is limited to 1,288 SDRs for checked and unchecked baggage where the Montreal Convention applies to your journey. For travel wholly between US points, the airline's liability for loss, delay, or damage to baggage is limited to a maximum of US\$3,400 per ticketed passenger. Excess valuation may be declared on certain types of articles. Carriers' liability for fragile, perishable or valuable articles is governed by the Montreal Convention or the General Conditions of Carriage. Further information may be obtained from the carrier.

#### - SPECIAL NOTICE ON LIMIT OF LIABILITY

As to any claim arising out of death of or, wounding or other bodily injury to, a passenger within the meaning of the Convention, AAR shall not avail itself of any defense under Article 20 of the Warsaw Convention, nor invoke the limitation of liability in Article 22 (1) of the Warsaw Convention as amended at the Hague, 1955 with respect to that portion of such claim which does not exceed 100,000 SDRs. In the case of carriage subject to the Montreal Convention, as to any claim arising under Article 17 of the Convention which does not exceed 128,821 SDRs, the carrier shall not be able to exclude or limit its liability. Above the 128,821 SDRs, the carrier shall not be liable if the carrier proves ( I ) it was not due to the negligence or other wrongful act or omission of the carrier, or ( II ) it was solely due to the negligence or other wrongful act or omission of a third party.

#### - DENIED BOARDING, CANCELLATION AND DELAY IN EU

In case of a denied boarding, flight cancellation or flight delay departing from an EU member state, we offer assistance and compensation to the concerned passengers according to the Regulation EC 261/2004.

#### - DENIED BOARDING BY OVERBOOKING

In order to minimize the effect of "no shows" and to permit seats to be used by passengers who otherwise would not be able to travel on a chosen flight, carriers may overbook flights. While carriers make every effort to provide seats for which confirmed reservations exist, seat availability is not absolutely guaranteed. In those countries where Denied Boarding Compensation regulations are in force, carriers operate compensation plans for passengers who are denied boarding because of non-availability of seats caused by overbooking. The ticket sold in the United States for transportation originating in the United States, we offer assistance and compensation to the concerned passengers according to the US Federal Regulation. Details of these plans are available at the airlines' offices.

#### - NOTICE OF GOVERNMENT IMPOSED TAXES, FEES AND CHARGES

The price of this ticket may include taxes, fees and charges which are imposed on air transportation by government authorities. These taxes, fees and charges, which may represent a significant portion of the cost of air travel, are either included in the fare, or shown separately in the "TAX/FEE/CHARGE" box(es) of this ticket. You may also be required to pay taxes, fees and charges not already collected.

or aircraft, and may alter or omit stopping places shown on the ticket in case of necessity. Schedules are subject to change without notice. Carrier assumes no responsibility for making connections.

10. Passenger shall comply with Government travel requirements, present exit, entry and other required documents and arrive at airport by time fixed by carrier or, if no time is fixed, early enough to complete departure procedures.

11. No agent, servant or representative of carrier has authority to alter, modify or waive any provision of this contract.

**- BOOKING CLASS**

There are various booking classes categorized by airfares. The booking class printed on the ticket must be identical with the class indicated by the respective Passenger Name Record (PNR). Passenger holding ticket which fails to meet the above condition may be denied boarding or may board only after paying additional predetermined charge(s).