# **Electronic Ticket Itinerary & Receipt**

Reservation No. **29009524** 

Passenger Name

**NGUYEN/HANH THI NGOC** 

Ticket Number

9887957008659

**Issuing Office** 

**ASIANA AIRLINES** 

Reservation No. 2U53DQ(29009524)

			/			F		
То	Flight	Class	Date(Day)	Departure	Arrival	Flying Time	Status	Seat
SEOUL INCHEON	OZ221	Q	10JAN24 (WED)	11:30	17:25 +1	15H55M	ОК	38C
Terminal 1								
				Layover Time	Э			
ASIANA AIRLINES OZ221				Free Baggag	e Allowance		2P(	C
ASIANA AIRLINES				Not Valid Bet	fore			
QLXUS				Not Valid Afte	er			
HO CHI MINH	OZ735	Н	11JAN24 (THU)	19:25	22:50	05H25M	OK	16C
Terminal 2								
•••••	••••••	• • • • • • • • • • • • • • • • • • • •	•••••••			••••••	••••••	•••••
ASIANA AIRLINES OZ735	••••••	• • • • • • • • • • • • • • • • • • • •	•••••••••	Free Baggag	e Allowance	••••••	2P(	C
ASIANA AIRLINES	••••••	• • • • • • • • • • • • • • • • • • • •	•••••••	Not Valid Bef	ore	•••••••	••••••	•••••
QLXUS				Not Valid Afte	er		•••••	
SEOUL INCHEON	OZ736	Q	21FEB24 (WED)	00:10	06:55	04H45M	OK	24C
Terminal 1								
•••••	••••••	•••••	••••••••	Layover Time	•	•••••••	••••••	•••••
ASIANA AIRLINES OZ736	•••••	• • • • • • • • • • • • • • • • • • • •	••••••••	Free Baggag	e Allowance	•••••••	2P(	C
ASIANA AIRLINES	••••••	• • • • • • • • • • • • • • • • • • • •	••••••••	Not Valid Bef	ore	•••••••	••••••	•••••
VLXUS				Not Valid Afte	er		•••••	
NEW YORK JOHN F KENNEDY	OZ222	V	21FEB24 (WED)	09:50	09:40	13H50M	OK	25C
Terminal 1								
•••••	••••••	• • • • • • • • • • • • • • • • • • • •	••••••••	Layover Time	9	•••••••	••••••	•••••
ASIANA AIRLINES OZ222	••••••	••••••	••••••••	Free Baggag	e Allowance	••••••••	2P(	C
ASIANA AIRLINES	••••••	• • • • • • • • • • • • • • • • • • • •	•••••••	Not Valid Bef	ore	••••••	••••••	•••••
VLXUS	•••••	•••••	•••••••	Not Valid Afte	er	•••••	••••••	•••••
	SEOUL INCHEON Terminal 1  ASIANA AIRLINES OZ221 ASIANA AIRLINES QLXUS HO CHI MINH Terminal 2  ASIANA AIRLINES OZ735 ASIANA AIRLINES QLXUS SEOUL INCHEON Terminal 1  ASIANA AIRLINES OZ736 ASIANA AIRLINES VLXUS NEW YORK JOHN F KENNEDY Terminal 1  ASIANA AIRLINES OZ222 ASIANA AIRLINES	SEOUL INCHEON Terminal 1  ASIANA AIRLINES OZ221 ASIANA AIRLINES QLXUS HO CHI MINH OZ735 Terminal 2  ASIANA AIRLINES OZ735 ASIANA AIRLINES QLXUS SEOUL OZ736 INCHEON Terminal 1  ASIANA AIRLINES OZ736 ASIANA AIRLINES VLXUS NEW YORK OZ222 JOHN F KENNEDY Terminal 1  ASIANA AIRLINES OZ222 ASIANA AIRLINES OZ222 ASIANA AIRLINES	SEOUL   INCHEON     Terminal 1	SEOUL   NCHEON   NC	SEOUL   Not Valid Bef	SEOUL   NCHEON   Not Valid After	SEOUL   NCHEON   Not Valid Before   Not Valid After   Not Valid Before   Not Valid After   Not Valid After   Not Valid After   Not Valid Before   Not Valid After   Not Valid Before   Not Valid After   Not Valid Before   Not Valid After   SEOUL   Not Valid After   SEOUL   Not Valid After   Not Valid After   SEOUL   Not Valid Before   Not Valid After   Not Valid Before   No	SEOUL   NCHEON   NC

All conditions may vary according to circumstances of airlines and airports.

Receipt Information						
Form of Payment	CC CA 534786XXXXXX0770/null 00BP16	Tour Code	0UUDD00E			
Fare	USD 1000.00	Equivalent Fare				
Tax/Fee/Charge						
Taxes	USD 42.20 US USD 20.00 JC USD 14.80 BP USD 7.00 XY USD 6.97 BP Tax includes International PSC(Incheon/Gimpo Airport KRW 17,000 Global Disease Eradication Fund(KRW 1,000).					
Fuel Surcharge	USD 363.60 YQ					
Ticketing Service Fee						
Total Amount	USD 1,470.50					

Issuing Airlines and Date	24OCT23	IATA: 05578602
Restriction(s)	NO SHOW US120-NO END-NO UG	
Fare Calculation	FC 10JAN NYC OZ X/SEL OZ SGN 675.00OZ X/SEL OZ NYC 325.00NUC1000.00END ROE1.0 XFJFF	<4.5

<sup>\*</sup>When cancelling/refunding tickets or making changes to the stated travel dates, routes, operating airlines, booking classes and ticket validity, such requests are subject to the overall rules that can apply within a varying scope in accordance with the fare and sales conditions resulting in potential fare differences and fees.

This itinerary & receipt must be presented to immigration/customs officials upon request. Accordingly, passengers are requested to keep this itinerary & receipt throughout their entire journey. Tickets are non-transferable and the passenger name listed on the ticket must be an exact match to the name in the passport.

Order of Coupon Use: Flight coupons must be redeemed in the proper order, starting from the place of departure as indicated on the passenger coupon.

If baggage exceeds the free baggage allowance, an excess baggage charge may apply according to applicable route regulations

Ticketing service fees are non-refundable

- \*For the safe travel abroad, please check the travel warning step and the safety notice of the destination on the overseas travel safety homepage.
- \*For the convenient international flight check-in, please arrive at the airport at least 2 hours prior to the departure time.
- \*Asiana Airlines' check-in time for Domestic Flights closes 30 min, and Int'l Flights closes 40 min or 30-60 min prior to departure. Please refer to our homepage in advance since the check-in closing time may vary by airport (i.e., Incheon check-in closes 50 min, U.S. airports closes 1 hour prior to departure).
- \*For codeshare flights, check-in closing time follows the operating carriers' rule. Please check the check-in closing time of the operating carrier.
- \*According to the Korean Aviation Security Laws, passport and boarding pass check must be done at the gate prior to your boarding.

# \*Free baggage allowance by Routes

#### **U.S. Routes**

Business Class ( Adult, Child)	Economy Class ( Adult, Child)	Infant	Permitted dimensions
Weight: not exceeding 32 kg (70 lbs)	Weight: not exceeding 23 kg (50 lbs)	Weight: not exceeding 23 kg (50 lbs)	Size (sum of three dimensions):Not exceeding Width + Length + Height =158cm(62 inch)(including handles and wheels)
Quantity allowed: 2	Quantity allowed: 2	Quantity allowed: 1	Regardless of your class, the maximum size per bag is 158cm (62 inch)

<sup>\*</sup>For children/infant, you may add one of the following: portable stroller, baby walker, car seat, or bassinet.

# Non-U.S. Routes

Business Class ( Adult, Child)	Economy Class ( Adult, Child)	Infant	Permitted dimensions
Weight: not exceeding 32 kg (70 lbs)	Weight: not exceeding 23 kg (50 lbs)	Weight: not exceeding 10 kg (22 lbs)	Size (sum of three dimensions):Not exceeding Width + Length + Height =158cm(62 inch)(including handles and wheels)
Quantity allowed: 2	Quantity allowed: 1	Quantity allowed: 1	Regardless of your class, the maximum size per bag is 158cm (62 inch)

<sup>\*</sup>For children/infant, you may add one of the following: portable stroller, baby walker, car seat, or bassinet.

# Baggage Information

Checked Ba	ggage	OZ s regulations apply.			
JFKSGN					
1st Checked Bag Free Of Charge		Free Of Charge	UPTO50LB 23KG AND62LI 158LCM		
2nd Checked Bag Free Of Charge		Free Of Charge	UPTO50LB 23KG AND62LI 158LCM		
SGNJFK					
1st Checked Bag Free Of Charge		Free Of Charge	UPTO50LB 23KG AND62LI 158LCM		
2nd Checke	d Bag	Free Of Charge	UPTO50LB 23KG AND62LI 158LCM		
Carry-on Ba	ggage	*Each operating carrier's	ating carrier's regulations apply.		
JFKICN	MAX 1PC	Free Of Charge	UPTO 22LB 10KG AND45LI 115LCM		
ICNSGN	MAX 1PC	Free Of Charge	UPTO 22LB 10KG AND45LI 115LCM		
SGNICN	MAX 1PC	Free Of Charge	UPTO 22LB 10KG AND45LI 115LCM		

<sup>\*</sup>The fare of codeshare flights may differ when purchased through the operating carrier, and services such as advance seat reservation, special meals, free baggage

allowance may differ according to the rules of operating carrier. Please be sure to contact the airline in advance. \*If a passenger does not show for the departure without prior notification to the airline, No-show Penalty will be charged.

<sup>\*</sup>Refund must be requested within 30 days after the ticket expiration date. Requests submitted after the 30-day window may be rejected.

<sup>\*</sup>Business Class regulations apply to Business Suite.

<sup>\*</sup>For the U.S. territories such as Saipan, regulations for non-U.S. segments apply.

<sup>\*</sup>Business Class regulations apply to Business Suite.

<sup>\*</sup>For the safety of customers, dangerous goods including explosives,gases, flammable liquids and solids, oxidizing, toxic, corrosive substances and radioactive material (i.e., paint, lighter oil, defensive tear gas, firecracker, oxygen tank, radiopharmaceuticals) and firearms, ammunitions are prohibited for both carry-on and checked baggage (according to the U.S. federal rules, flights departing and arriving the U.S., 5 years in prison or fine over \$250,000 when violation)

<sup>\*</sup>Small vehicles powered by lithium batteries such as solowheel, hoverboard,mini-segway are prohibited in both carry-on and checked baggage regardless of the watt-hour power.

<sup>\*</sup>Please check the restriction on transporting lithium batteries and portable power banks on Asiana webpage.

<sup>\*</sup>Fragile or perishable items, valuables such as cash, jewelry and valuable samples, electronics (Laptop, camera, mobile phone),

business documents and medicine are restricted for check-in baggage. please carry these items with you.

<sup>\*</sup>Please refer to our General Conditions of Carriage to be informed of our general Baggage & Liability policy

ICNJFK MAX 1PC Free Of Charge UPTO 22LB 10KG AND45LI 115LCM

\*LB = Weight in Pounds, KG = Weight in Kilos, LI = Linear Inches, LCM = Linear Centimeters, MAX = Maximum Allowed, PC = Number of Pieces

Baggage allowance and charges are provided for information only. Additional discounts may apply depending on specific factors.

(e.g. frequent flyer status, military, credit card used for purchase, early purchase over the internet, etc.)

Most carrier's e-tickets have expiration dates and conditions of use.

Check the carrier's fare rules for more information.

When the itinerary includes a flight marketed by a carrier other than Asiana Airlines, the baggage policy regarding allowances and fees determined by the marketing carrier of the first segment in the itinerary may apply throughout the entire journey.

Therefore, if the first segment of an itinerary is a flight not marketed by Asiana Airlines, the baggage rule of the other airline may apply.

# **Customer Service Contact Information**

Mailing Address: US Customer Center, Asiana Airlines, 3530 Wilshire Blvd. Suite 1700 Los Angeles, CA 90010, USA

Data Protection Notice: Your personal data will be processed in accordance with the applicable carrier's privacy policy and, if your booking is made via a reservation system provider("GDS"), with its privacy policy. These are available at http://www.iatatravelcenter.com/privacy or from the carrier or GDS directly. You should read this documentation, which applies to your booking and specifies, for example, how your personal datais collected, stored, used, disclosed and transferred. (applicable for interline carriage)

Reservation Korea . 1588-8000 . 82-2-2669-8000(For overseas calls) . flyasiana.com

U.S.A. \_ 1-800-227-4262 \_ 1-800-2ASIANA \_ flyasiana.com

China . 400-650-8000 . 86-10-8451-0101(For overseas calls) . flyasiana.com

Japan . 0570-082-555 . 81-3-5812-6600(For overseas calls) . flyasiana.com

#### - NOTICE

If the passenger's journey involves an ultimate destination or stop in a country other than the country of departure the Warsaw Convention, or the Warsaw Convention as amended at the Hague, 1955, or the Montreal Convention may be applicable and these Conventions govern and in most cases limit the liability of carriers for death or personal injury and in respect of loss of or damage to baggage. See also notices headed "Advice to International Passengers on Limitation of Liability" and "Notice of Baggage Liability Limitations."

The carriage of certain hazardous materials, like aerosols, fireworks, and flammable liquids, aboard the aircraft is forbidden. If you do not understand these restrictions, further information may be obtained from your airline.

# - CONDITIONS OF CONTRACT

1.As used in this contract "ticket" means this passenger ticket and baggage check, or this itinerary/receipt if applicable, in the case of an electronic ticket, of which these conditions and the notices form part, "carriage" is equivalent to "transportation", "carrier" means all air carriers that carry or undertake to carry the passenger or his baggage hereunder or perform any other service incidental to such air carriage, "electronic ticket" means the itinerary/receipt issued by or on behalf of Carrier, the Electronic Coupons and, if applicable, a boarding document. "Warsaw Convention" means the Convention for the Unification of Certain Rules Relating to International Carriage by Air signed at Warsaw, 12th October 1929 or that Convention as amended at The Hague, 28th September 1955, whichever may be applicable. "Montreal Convention" means the Convention for the Unification of Certain Rules for International Carriage by Air signed at Montreal, 28 May 1999.

- 2. Carriage hereunder is subject to the rules and limitations relating to liability established by the Warsaw Convention or the Montreal Convention unless such carriage is not "International carriage" as defined by that Convention.
- 3. To the extent not in conflict with the foregoing carriage and other services performed by each carrier are subject to: (1) provisions contained in the ticket; (2) applicable tariffs; (3) carrier's conditions of carriage and related regulations which are made part hereof (and are available on application at the offices of carrier), except in transportation between a place in the United States or Canada and any place outside thereof to which tariffs in force in those countries apply.
- 4. Carrier's name may be abbreviated in the ticket, the full name and its abbreviation being set forth in carrier's applicable tariffs; carrier's address shall be the airport of departure shown opposite the first abbreviation of carrier's name in the ticket; the agreed stopping places are those places set forth in this ticket or as shown in carrier's timetables as scheduled stopping places on the passenger's route; carriage to be performed hereunder by several successive carrier is regarded as a single operation.
- 5. An air carrier issuing a ticket for carriage over the lines of another air carrier does so only as its agent.
- 6. Any exclusion or limitation of liability of carrier shall apply to and be for the benefit of agents, servants and representatives of carrier and any person whose aircraft is used by carrier for carriage and its agents, servants and representatives.
- 7. Checked baggage will be delivered to bearer of the baggage tag. In the case of damage to baggage moving in international transportation complaint must be made in writing or by electronic document to carrier forthwith after the discovery of the damage and, at the latest, within seven days from the date of receipt; in the case of delay or loss, complaint must be made within twenty-one days from the date on which the baggage has been placed at his/her disposal (in the case of delay) or should have been placed at his/her disposal (in the case of loss.) See tariffs or conditions of carriage regarding non-international transportation.
- 8. This ticket is good for carriage for one year from date of issue, except as otherwise provided in this ticket, in carrier's tariffs, conditions of carriage, or related regulations. The fare for carriage hereunder is subject to change prior to commencement of carriage. Carrier may refuse transportation if the applicable fare has not been paid.
- 9. Times shown in timetables or elsewhere are not guaranteed and form no part of this contract. Carrier may without notice substitute alternate carriers or aircraft, and may alter or omit stopping places shown on the ticket in case of necessity. Schedules are subject to change without notice. Carrier assumes no responsibility for making connections.
- 10. Passenger shall comply with Government travel requirements, present exit, entry and other required documents and arrive at airport by time fixed by carrier or, if no time is fixed, early enough to complete departure procedures.
- 11. No agent, servant or representative of carrier has authority to alter, modify or waive any provision of this contract.

#### - ADVICE TO INTERNATIONAL PASSENGERS ON LIMITATION OF LIABILITY

Passengers on a journey involving an ultimate destination or a stop in a country other than the country of departure are advised that international treaties known as the Montreal Convention, or its predecessor, the Warsaw Convention, including its amendments (The Warsaw Convention system), may apply to the entire journey, including any portion thereof within a country. For such passengers, the applicable treaty, including special contracts of carriage embodied in any applicable tariffs, governs and may limit the liability of the carrier.

#### - NOTICE OF BAGGAGE LIABILITY LIMITATIONS

Liability for loss, delay, or damage to baggage is limited unless a higher value is declared in advance and additional charges are paid. For international travel (including domestic portions of international journeys) the liability limit is approximately US\$20.00 per kilogram for checked baggage and US\$400.00 per passenger for unchecked baggage or other property. The liability of AAR is limited to 1,288 SDRs for checked and unchecked baggage where the Montreal Convention applies to your journey. For travel wholly between U.S. points, the airline's liability for loss, delay, or damage to baggage is limited to a maximum of US\$3,400 per ticketed passenger. Excess valuation may be declared on certain types of articles. Carriers' liability for fragile, perishable or valuable articles is governed by the Montreal Convention or the General Conditions of Carriage. Further information may be obtained from the carrier.

# - SPECIAL NOTICE ON LIMIT OF LIABILITY

As to any claim arising out of death of or, wounding or other bodily injury to, a passenger within the meaning of the Convention, AAR shall not avail itself of any defense under Article 20 of the Warsaw Convention, nor invoke the limitation of liability in Article 22 (1) of the Warsaw Convention as amended at the Hague, 1955 with respect to that portion of such claim which does not exceed 100,000 SDRs. In the case of carriage subject to the Montreal Convention, as to any claim arising under Article 17 of the Convention which does not exceed 128,821 SDRs, the carrier shall not be able to exclude or limit its liability. Above the 128,821 SDRs, the carrier shall not be liable if the carrier proves (1) it was not due to the negligence or other wrongful act or omission of the carrier, or (2) it was solely due to the negligence or other wrongful act or omission of a third party.

# - DENIDED BOARDING, CANCELLATION AND DELAY IN EU

In case of a denied boarding, flight cancellation or flight delay departing from EU member state, we offer assistance and compensation to the concerned passengers according to the Regulation EC 261/2004.

#### - DENIED BOARDING BY OVERBOOKING

In order to minimize the effect of "no shows" and to permit seats to be used by passengers who otherwise would not be able to travel on a chosen flight, carriers may overbook flights. Whilst carriers make every effort to provide seats for which confirmed reservations exist, seat availability is not absolutely guaranteed. In those countries where Denied Boarding Compensation regulations are in force, carriers operate compensation plans for passengers who are denied boarding because of non-availability of seats caused by overbooking. The ticket sold in the United States for transportation originating in the United States, we offer assistance and compensation to the concerned passengers according to the U.S.Federal Regulation. Details of these plans are available at the airlines' offices.

# - NOTICE OF GOVERNMENT IMPOSED TAXES, FEES AND CHARGES

The price of this ticket may include taxes, fees and charges which are imposed on air transportation by government authorities. These taxes, fees and charges, which may represent a significant portion of the cost of air travel, are either included in the fare, or shown separately in the "TAX/FEE/CHARGE" box(es) of this ticket. You may also be required to pay taxes, fees and charges not already collected.

# - BOOKING CLASS

There are various booking classes categorized by airfares. The booking class printed on the ticket must be identical with the class indicated by the respective PNR(Passenger Name Record). Passenger holding ticket which fails to meet the above condition may be denied boarding or may board only after paying additional predetermined charge(s).