# **Electronic Ticket Itinerary & Receipt**

Reservation No. 58289611

**Passenger Name** 

KWON/SEOKJOO

**Ticket Number** Reservation No.

9887859678714

42I9L5(58289611)

Frequent Flyer No. 370312964 **Issuing Office** 10577976 Travel Agency

Itinerary		178				1 1	F		
From	То	Flight	Class	Date(Day)	Departure	Arrival	Flying Time	Status	Seat
SEOUL INCHEON	NEW YORK JOHN F KENNEDY	OZ222	S	13MAR23 (MON)	09:40	10:40	14H00M	OK	
Terminal 1	Terminal 1								
Via			••••••		Layover Time	Э		•	
Operated by	ASIANA AIRLINES OZ222		••••••		Free Baggag	e Allowance		2P(	2
Marketed by	ASIANA AIRLINES				Not Valid Bef	ore			
Fare Basis	SLXAKU3				Not Valid Afte	er			
NEW YORK JOHN F KENNEDY	SEOUL INCHEON	OZ221	S	15MAY23 (MON)	12:55	17:35 +1	15H40M	OK	
Terminal 1	Terminal 1								
Via					Layover Time				
Operated by	ASIANA AIRLINES OZ221				Free Baggag			2P(	
Marketed by	ASIANA AIRLINES				Not Valid Bef	ore	***************************************		
Fare Basis	SLXAKU3				Not Valid Afte	<del></del>			

<sup>\*</sup> All conditions may vary according to circumstances of airlines and airports.

Receipt Inform	ation			
Form of Payment	CC VI 433451XXXXXX2881/null ABNU31	Tour Code	2ULHD042	
Fare	KRW 1304000	Equivalent Fare	USD 1030.00	
Tax/Fee/Charge				
Taxes	USD 42.20 US USD 22.10 BP USD 7.00 XY USD 6.52 YC USD 5.60 AY USD PSC(Incheon/Gimpo Airport KRW 17,000, other airports KRW 12,000), Depat (KRW 1,000).			
Fuel Surcharge	USD 236.60 YQ			
Ticketing Service Fee				
Total Amount	USD 1,358.35			
Issuing Airlines and Date	01JAN23		IATA: 10577976	
Restriction(s)	MILE UG J-C-D-Y-B-M ONLY/NONENDS			
Fare Calculation	FC 13MAR SEL OZ NYC 497.35OZ SEL 497.36NUC994.71END ROE1310.9217 XFJFK4.5			

<sup>\*</sup>When cancelling/refunding tickets or making changes to the stated travel dates, routes, operating airlines, booking classes and ticket validity, such requests are subject to t he overall rules that can apply within a varying scope in accordance with the fare and sales conditions resulting in potential fare differences and fees.

<sup>\*</sup>The fare of codeshare flights may differ when purchased through the operating carrier, and services such as advance seat reservation, special meals, free baggage allowan ce may differ according to the rules of operating carrier. Please be sure to contact the airline in advance.

<sup>\*</sup>If a passenger does not show for the departure without prior notification to the airline, No-show Penalty will be charged.

<sup>\*</sup>Refund must be requested within 30 days after the ticket expiration date. Requests submitted after the 30-day window may be rejected.

This itinerary & receipt must be presented to immigration/customs officials upon request. Accordingly, passengers are requested to keep this itinerary & receipt throughout t heir entire journey. Tickets are non-transferable and the passenger name listed on the ticket must be an exact match to the name in the passport.

Order of Coupon Use: Flight coupons must be redeemed in the proper order, starting from the place of departure as indicated on the passenger coupon.

If baggage exceeds the free baggage allowance, an excess baggage charge may apply according to applicable route regulations

Ticketing service fees are non-refundable.

<sup>\*</sup>For the safe travel abroad, please check the travel warning step and the safety notice of the destination on the overseas travel safety homepage.

\*For the convenient international flight check-in, please arrive at the airport at least 2 hours prior to the departure time.

\*Asiana Airlines' check-in time for Domestic Flights closes 30 min, and Int'l Flights closes 40 min or 30-60 min prior to departure. Please refer to our homepage in advance s ince the check-in closing time may vary by airport (i.e., Incheon check-in closes 50 min, U.S. airports closes 1 hour prior to departure).

\*For codeshare flights, check-in closing time follows the operating carriers' rule. Please check the check-in closing time of the operating carrier.

\*According to the Korean Aviation Security Laws, passport and boarding pass check must be done at the gate prior to your boarding.

### \* Asiana Airlines free baggage allowance

Cabin Class	Piece	Weight	Size		
F	1рс	221 - (FOIL)			
Economy	2pcs (U.S. departure/arrival)	23kg (50lb) ea.	Less than 158cm (62in) in total dimension		
Business	2pcs	32kg (70lb) ea.			

\*For the safety of customers, dangerous goods including explosives, gases, flammable liquids and solids, oxidizing, toxic, corrosive substances and radioactive material (i.e., paint, lighter oil, defensive tear gas, firecracker, oxygen tank, radiopharmaceuticals) and firearms,

ammunitions are prohibited for both carry-on and checked baggage (according to the U.S. federal rules, flights departing and arriving the U.S., 5 years in prison or fine over \$250,000 when yielding)

5 years in prison or fine over \$250,000 when violation)

\*Small vehicles powered by lithium batteries such as solowheel, hoverboard,mini-segway are prohibited in both carry-on and checked baggage regardless of the watt-hour power.

\*Please check the restriction on transporting lithium batteries and portable power banks on Asiana webpage.

\*Fragile or perishable items, valuables such as cash, jewelry and valuable samples, electronics (Laptop, camera, mobile phone),

business documents and medicine are restricted for check-in baggage. please carry these items with you.

\*Please refer to our General Conditions of Carriage to be informed of our general Baggage & Liability policy.

Bagga	age Inform	nation	
Checked B	aggage	OZ s regulations apply.	
ICNJFK			
1st Checke	ed Bag	Free Of Charge	UPTO50LB 23KG AND62LI 158LCM
2nd Check	ed Bag	Free Of Charge	UPTO50LB 23KG AND62LI 158LCM
JFKICN			
1st Checke	ed Bag	Free Of Charge	UPTO50LB 23KG AND62LI 158LCM
2nd Check	ed Bag	Free Of Charge	UPTO50LB 23KG AND62LI 158LCM
Carry-on B	aggage	*Each operating carrier's	regulations apply.
ICNJFK	MAX 1PC	Free Of Charge	UPTO 22LB 10KG AND45LI 115LCM
JFKICN	MAX 1PC	Free Of Charge	UPTO 22LB 10KG AND45LI 115LCM

\*LB = Weight in Pounds, KG = Weight in Kilos, LI = Linear Inches, LCM = Linear Centimeters, MAX =Maximum Allowed, PC = Number of Pieces

Baggage allowance and charges are provided for information only. Additional discounts may apply depending on specific factors.

(e.g. frequent flyer status, military, credit card used for purchase, early purchase over the internet, etc.)

Most carrier's e-tickets have expiration dates and conditions of use.

Check the carrier's fare rules for more information.

When the itinerary includes a flight marketed by a carrier other than Asiana Airlines, the baggage policy regarding allowances and fees determined by the marketing carrier of the first segment in the itinerary may apply throughout the entire journey.

Therefore, if the first segment of an itinerary is a flight not marketed by Asiana Airlines, the baggage rule of the other airline may apply.

# **Customer Service Contact Information**

Mailing Address: US Customer Center, Asiana Airlines, 3530 Wilshire Blvd. Suite 1700 Los Angeles, CA 90010, USA

Data Protection Notice: Your personal data will be processed in accordance with the applicable carrier's privacy policy and, if your booking is made via a reservation syste m provider("GDS"), with its privacy policy. These are available at http://www.iatatravelcenter.com/privacy or from the carrier or GDS directly. You should read this documentation, which applies to your booking and specifies, for example, how your personal datais collected, stored, used, disclosed and transferred. (applicable for interline carriage)

Reservation Korea • 1588-8000 • 82-2-2669-8000(For overseas calls) • flyasiana.com

U.S.A. • 1-800-227-4262 • 1-800-2ASIANA • flyasiana.com

China • 400-650-8000 • 86-10-8451-0101(For overseas calls) • flyasiana.com

Japan • 0570-082-555 • 81-3-5812-6600(For overseas calls) • flyasiana.com

# Ticket Rules for International flights

# **Ticket Validity**

### Confirm separately

# **Itinerary Change**

- ▶ Changing Departure Date/Flight : Confirm separately (with reissue charge)
- Additional fare difference, tax, and surcharges may be imposed upon recalculating on the date of change
- Changing Arrival Date/Flight: Confirm separately
- Reissue charge or fare difference will be imposed if the fare condition changes

## **Route Change**

- ▶ Outbound Flight Route Change : Confirm separately
- Additional fare difference, tax, surcharges and reissue charge may be imposed upon recalculating on the date of change
- Inbound Flight Route Change: Confirm separately
  - Additional fare difference, tax, surcharges and reissue charge may be imposed upon recalculating on the date of change

# Reissuance

- Available (Reissue charge Confirm separately)
  - Additional fare difference, tax, surcharges and reissue charge may be imposed upon recalculating on the date of change
- For tickets with combined booking classes, different reissue charge may be imposed based on the applicable fare and route.
- In case of discounted fare for infant/child, the same discount rate will be applied to the reissue charge.

### Refund

- For an unused international ticket with Korea departure, the refund fee will be imposed based on the date of refund request.
  - [91 days before departure] Confirm separately
  - [90~61 days before departure] Confirm separately
  - [60~41 days before departure] Confirm separately
  - [41~21 days before departure] Confirm separately
  - [20~11 days before departure] Confirm separately
  - [10 days before departure] Confirm separately
- For partially used tickets, the fare for the flown segment and partial refund fee will be charged.
  - (Partial refund fee Confirm separately)
- For tickets with combined booking classes, different refund fee may be imposed based on the applicable fare and route.
- A refund service charge is applied based on the region even if the refund fee is free of charge (Refund service fee in Korea **KRW 30,000**)
- In case the refund for the unused ticket is requested before 91 days to departure date, refund service charge will be waived.
- Refund penalties for Reissued ticket will be the same amount as the refund penalties after departure.
- ▶ The most restrictive penalty will be applied per pricing unit either original fare or new fare.
- Refund must be requested within 30 days prior to the expiration date of the ticket.
- ▶ In case of discounted fare for infant/child, the same discount rate will be applied to the refund fee.

## **No-Show Penalty**

No-show penalty will be imposed if the passenger does not cancel the flight before the departure time or not board the sched uled flight after check-in.

(KRW 120,000 will be charged if the passenger does not cancel the flight before the departure time /

KRW 300,000 will be charged if the passenger does not board the scheduled flight after check-in)

Reissue or refund fee is applied based on separate rules.

# Mileage

- Classes available for mileage upgrade award: J/C/D/Y/B/M
- Mileage accrual rate for each booking class on Asiana Airlines

P 200%, F/A 150%, J 135%, C/D/Z 125%, U 100%,

Y/B/M/H/E/Q/K/S 100%, G 80%, V/W 70%, T 50%, O/I/R/L/X/N No mileage accrual

(Miles cannot be accrued for 50% or more discounted tickets, mileage award ticket or any ineligible tickets)

- For codeshare flights, the accrual rate of the operating flight will be applied.

(Contact the corresponding airlines to accrue miles for any Star Alliance partners)

<sup>\*</sup> **Revalidation**: Changing the dates or flights of an existing reservation (excluding the first departing segment) while keeping the same itinerary (fare, reservation class, fare class).

<sup>\*</sup> Reissuance : Changing the cabin class, fare, airlines, routes, stop-overs, or validity.

<sup>\*</sup> Please contact the point of purchase if further confirmation is needed regarding the fees.

<sup>-</sup> Different fare rules may apply to tickets with special fares or codeshare flights.

- Separate charges will be imposed when changing reservation or refunding any Upgrade Awards ticket.
- Imposed reissue charge cannot be refunded.

### - NOTICE

If the passenger's journey involves an ultimate destination or stop in a country other than the country of departure the Warsaw Convention, or the Warsaw Convention a samended at the Hague, 1955, or the Montreal Convention may be applicable and these Conventions govern and in most cases limit the liability of carriers for death or personal injury and in respect of loss of or damage to baggage. See also notices headed "Advice to International Passengers on Limitation of Liability" and "Notice of Baggage Liability Limitations."

The carriage of certain hazardous materials, like aerosols, fireworks, and flammable liquids, aboard the aircraft is forbidden. If you do not understand these restrictions, further information may be obtained from your airline.

# - CONDITIONS OF CONTRACT

- 1.As used in this contract "ticket" means this passenger ticket and baggage check, or this itinerary/receipt if applicable, in the case of an electronic ticket, of which thes e conditions and the notices form part, "carriage" is equivalent to "transportation", "c arrier" means all air carriers that carry or undertake to carry the passenger or his ba gage hereunder or perform any other service incidental to such air carriage, "electronic ticket" means the itinerary/receipt issued by or on behalf of Carrier, the Electronic Coupons and, if applicable, a boarding document. "Warsaw Convention" means the Convention for the Unification of Certain Rules Relating to International Carriage by Air signed at Warsaw, 12th October 1929 or that Convention as amended at The Hague, 28th September 1955, whichever may be applicable. "Montreal Convention" means the Convention for the Unification of Certain Rules for International Carriage by Air signed at Montreal, 28 May 1999.
- 2. Carriage hereunder is subject to the rules and limitations relating to liability establ ished by the Warsaw Convention or the Montreal Convention unless such carriage is not "International carriage" as defined by that Convention.
- 3. To the extent not in conflict with the foregoing carriage and other services performed by each carrier are subject to: (1) provisions contained in the ticket; (2) applica ble tariffs; (3) carrier's conditions of carriage and related regulations which are mad e part hereof (and are available on application at the offices of carrier), except in transportation between a place in the United States or Canada and any place outside thereof to which tariffs in force in those countries apply.
- 4. Carrier's name may be abbreviated in the ticket, the full name and its abbreviation being set forth in carrier's applicable tariffs; carrier's address shall be the airport of departure shown opposite the first abbreviation of carrier's name in the ticket; the a greed stopping places are those places set forth in this ticket or as shown in carrier's timetables as scheduled stopping places on the passenger's route; carriage to be performed hereunder by several successive carrier is regarded as a single operation.
- 5. An air carrier issuing a ticket for carriage over the lines of another air carrier does so only as its agent.
- 6. Any exclusion or limitation of liability of carrier shall apply to and be for the benefit of agents, servants and representatives of carrier and any person whose aircraft is used by carrier for carriage and its agents, servants and representatives.
- 7. Checked baggage will be delivered to bearer of the baggage tag. In the case of d amage to baggage moving in international transportation complaint must be made i n writing or by electronic document to carrier forthwith after the discovery of the da mage and, at the latest, within seven days from the date of receipt; in the case of d elay or loss, complaint must be made within twenty-one days from the date on which the baggage has been placed at his/her disposal (in the case of delay) or should have been placed at his/her disposal (in the case of loss.) See tariffs or conditions of carriage regarding non-international transportation.
- 8. This ticket is good for carriage for one year from date of issue, except as otherwise provided in this ticket, in carrier's tariffs, conditions of carriage, or related regulations. The fare for carriage hereunder is subject to change prior to commencement of carriage. Carrier may refuse transportation if the applicable fare has not been paid.
- 9. Times shown in timetables or elsewhere are not guaranteed and form no part of t his contract. Carrier may without notice substitute alternate carriers or aircraft, and may alter or omit stopping places shown on the ticket in case of necessity. Schedul es are subject to change without notice. Carrier assumes no responsibility for makin g connections.
- 10. Passenger shall comply with Government travel requirements, present exit, entry and other required documents and arrive at airport by time fixed by carrier or, if no time is fixed, early enough to complete departure procedures.
- 11. No agent, servant or representative of carrier has authority to alter, modify or wa ive any provision of this contract.

# - ADVICE TO INTERNATIONAL PASSENGERS ON LIMITATION OF LIABILITY

Passengers on a journey involving an ultimate destination or a stop in a country oth er than the country of departure are advised that international treaties known as the Montreal Convention, or its predecessor, the Warsaw Convention, including its ame ndments (The Warsaw Convention system), may apply to the entire journey, including any portion thereof within a country. For such passengers, the applicable treaty, i ncluding special contracts of carriage embodied in any applicable tariffs, governs a nd may limit the liability of the carrier.

# - NOTICE OF BAGGAGE LIABILITY LIMITATIONS

Liability for loss, delay, or damage to baggage is limited unless a higher value is de clared in advance and additional charges are paid. For international travel (includin g domestic portions of international journeys) the liability limit is approximately US \$20.00 per kilogram for checked baggage and US\$400.00 per passenger for unche cked baggage or other property. The liability of AAR is limited to 1,288 SDRs for checked and unchecked baggage where the Montreal Convention applies to your jour ney. For travel wholly between U.S. points, the airline's liability for loss, delay, or damage to baggage is limited to a maximum of US\$3,400 per ticketed passenger. Excess valuation may be declared on certain types of articles. Carriers' liability for fragil e, perishable or valuable articles is governed by the Montreal Convention or the General Conditions of Carriage. Further information may be obtained from the carrier.

### - SPECIAL NOTICE ON LIMIT OF LIABILITY

As to any claim arising out of death of or, wounding or other bodily injury to, a pass enger within the meaning of the Convention, AAR shall not avail itself of any defens e under Article 20 of the Warsaw Convention, nor invoke the limitation of liability in Article 22 (1) of the Warsaw Convention as amended at the Hague, 1955 with respect to that portion of such claim which does not exceed 100,000 SDRs. In the case of carriage subject to the Montreal Convention, as to any claim arising under Article 17 of the Convention which does not exceed 128,821 SDRs, the carrier shall not be able to exclude or limit its liability. Above the 128,821 SDRs, the carrier shall not be liable if the carrier proves (1) it was not due to the negligence or other wrongful act or omission of the carrier, or (2) it was solely due to the negligence or other wrongful act or omission of a third party.

# - DENIDED BOARDING, CANCELLATION AND DELAY IN EU

In case of a denied boarding, flight cancellation or flight delay departing from EU m ember state, we offer assistance and compensation to the concerned passengers a ccording to the Regulation EC 261/2004.

# - DENIED BOARDING BY OVERBOOKING

In order to minimize the effect of "no shows" and to permit seats to be used by pass engers who otherwise would not be able to travel on a chosen flight, carriers may o verbook flights. Whilst carriers make every effort to provide seats for which confirme d reservations exist, seat availability is not absolutely guaranteed. In those countries where Denied Boarding Compensation regulations are in force, carriers operate c ompensation plans for passengers who are denied boarding because of non-availa bility of seats caused by overbooking. The ticket sold in the United States for transportation originating in the United States, we offer assistance and compensation to the concerned passengers according to the U.S.Federal Regulation. Details of these plans are available at the airlines' offices.

# - NOTICE OF GOVERNMENT IMPOSED TAXES, FEES AND CHARGES

The price of this ticket may include taxes, fees and charges which are imposed on air transportation by government authorities. These taxes, fees and charges, which may represent a significant portion of the cost of air travel, are either included in the fare, or shown separately in the "TAX/FEE/CHARGE" box(es) of this ticket. You may also be required to pay taxes, fees and charges not already collected.

## - BOOKING CLASS

There are various booking classes categorized by airfares. The booking class printe d on the ticket must be identical with the class indicated by the respective PNR(Pas senger Name Record). Passenger holding ticket which fails to meet the above cond ition may be denied boarding or may board only after paying additional predetermin ed charge(s).