

Electronic Ticket Itinerary & Receipt

Reservation No.

71878387

Passenger Name OH/JIYEONG MS

Ticket Number 9882481373725

Reservation No. 6NHSYL(71878387)

Frequent Flyer No. 646580046

Issuing Office

CALL CENTER REISSUE OFFICE
Hyosung Harrington Square Building A 4th Floor, Mapo-daero
92, Mapo-gu, Seoul Korea

Itinerary

| From | To | Flight | Class | Date(Day) | Departure | Arrival | Flying Time | Status | Seat |
|----------------------------|-----------------------|--------|-------|------------------|------------------------|----------|-------------|---------|------|
| NEW YORK JOHN F KENNEDY | SEOUL INCHEON | OZ221 | H | 27JUL22 (WED) | 12:55 | 17:35 +1 | 15H40M | OK | |
| Terminal 1 | Terminal 1 | | | | | | | | |
| Via | | | | | Layover Time | | | | |
| Operated by | ASIANA AIRLINES OZ221 | | | | Free Baggage Allowance | | | 2PC | |
| Marketed by | ASIANA AIRLINES | | | | Not Valid Before | | | | |
| Fare Basis | HKXKU | | | | Not Valid After | | | 13JUN23 | |

* All conditions may vary according to circumstances of airlines and airports.

Receipt Information

| | | | |
|---------------------------|---|-----------------|--|
| Form of Payment | CC CA 538720XXXXXX2937/01 300348 | | |
| Fare | KRW 2450000 | Equivalent Fare | |
| Tax/Fee/Charge | | | |
| Taxes | KRW 7200 AY KRW 28000 BP KRW 25200 US KRW 25200 US KRW 5100 XA KRW 5800 XF KRW 9000 XY KRW 7800 YC *The BP Tax includes International PSC(Incheon/Gimpo Airport KRW 17,000, other airports KRW 12,000), Departure Tax(KRW 10,000) and Global Disease Eradication Fund(KRW 1,000). | | |
| Fuel Surcharge | KRW 395800 YQ | | |
| Ticketing Service Fee | | | |
| Total Amount | KRW 325000A | | |
| Issuing Airlines and Date | ASIANA AIRLINES 21JUL22 | IATA: 17395792 | |
| Issued in Exchange for | 9882481167390 | | |
| Restriction(s) | MILE UG J/C/D/Y/B/M ONLY NONENDS//REISS DUE TO RTN SKD CHNG, R/C WVR - 0KLHR0LS, OB WVR 0KLHR24Q | | |
| Fare Calculation | SEL OZ NYC943.69OZ SEL1066.79NUC2010.48END ROE1218.609091PD XF JFK4.5 | | |

*When cancelling/refunding tickets or making changes to the stated travel dates, routes, operating airlines, booking classes and ticket validity, such requests are subject to the overall rules that can apply within a varying scope in accordance with the fare and sales conditions resulting in potential fare differences and fees.

*The fare of codeshare flights may differ when purchased through the operating carrier, and services such as advance seat reservation, special meals, free baggage allowance may differ according to the rules of operating carrier. Please be sure to contact the airline in advance.

*If a passenger does not show for the departure without prior notification to the airline, No-show Penalty will be charged.

*Refund must be requested within 30 days after the ticket expiration date. Requests submitted after the 30-day window may be rejected.

This itinerary & receipt must be presented to immigration/customs officials upon request. Accordingly, passengers are requested to keep this itinerary & receipt throughout their entire journey. Tickets are non-transferable and the passenger name listed on the ticket must be an exact match to the name in the passport.

Order of Coupon Use: Flight coupons must be redeemed in the proper order, starting from the place of departure as indicated on the passenger coupon.

If baggage exceeds the free baggage allowance, an excess baggage charge may apply according to applicable route regulations

Ticketing service fees are non-refundable.

*For the safe travel abroad, please check the travel warning step and the safety notice of the destination on the overseas travel safety homepage.

*For the convenient international flight check-in, please arrive at the airport at least 2 hours prior to the departure time.

*Asiana Airlines' check-in time for Domestic Flights closes 30 min, and Int'l Flights closes 40 min or 30-60 min prior to departure. Please refer to our homepage in advance since the check-in closing time may vary by airport (i.e., Incheon check-in closes 50 min, U.S. airports closes 1 hour prior to departure).

*For codeshare flights, check-in closing time follows the operating carriers' rule. Please check the check-in closing time of the operating carrier.

*According to the Korean Aviation Security Laws, passport and boarding pass check must be done at the gate prior to your boarding.

* Asiana Airlines free baggage allowance

| Cabin Class | Piece | Weight | Size |
|-------------|----------------------------------|-----------------|--|
| Economy | 1pc | 23kg (50lb) ea. | Less than 158cm (62in) in total dimension |
| | 2pcs (U.S. departure/arrival) | | |
| Business | 2pcs | 32kg (70lb) ea. | |

*For the safety of customers, dangerous goods including explosives, gases, flammable liquids and solids, oxidizing, toxic, corrosive substances and radioactive material (i.e., paint, lighter oil, defensive tear gas, firecracker, oxygen tank, radiopharmaceuticals) and firearms, ammunitions are prohibited for both carry-on and checked baggage (according to the U.S. federal rules, flights departing and arriving the U.S., 5 years in prison or fine over \$250,000 when violation)

*Small vehicles powered by lithium batteries such as solowheel, hoverboard, mini-segway are prohibited in both carry-on and checked baggage regardless of the watt-hour power.

*Please check the restriction on transporting lithium batteries and portable power banks on Asiana webpage.

*Fragile or perishable items, valuables such as cash, jewelry and valuable samples, electronics (Laptop, camera, mobile phone), business documents and medicine are restricted for check-in baggage. please carry these items with you.

*Please refer to our General Conditions of Carriage to be informed of our general Baggage & Liability policy.

Baggage Information

Checked Baggage OZ s regulations apply.

JFKICN

1st Checked Bag Free Of Charge UPTO50LB 23KG AND62LI 158LCM

2nd Checked Bag Free Of Charge UPTO50LB 23KG AND62LI 158LCM

Carry-on Baggage *Each operating carrier's regulations apply.

JFKICN MAX 1PC Free Of Charge UPTO 22LB 10KG AND45LI 115LCM

*LB = Weight in Pounds, KG = Weight in Kilos, LI = Linear Inches, LCM = Linear Centimeters, MAX =Maximum Allowed, PC = Number of Pieces

Baggage allowance and charges are provided for information only. Additional discounts may apply depending on specific factors.

(e.g. frequent flyer status, military, credit card used for purchase, early purchase over the internet, etc.)

Most carrier's e-tickets have expiration dates and conditions of use.

Check the carrier's fare rules for more information.

When the itinerary includes a flight marketed by a carrier other than Asiana Airlines, the baggage policy regarding allowances and fees determined by the marketing carrier of the first segment in the itinerary may apply throughout the entire journey.

Therefore, if the first segment of an itinerary is a flight not marketed by Asiana Airlines, the baggage rule of the other airline may apply.

Customer Service Contact Information

Mailing Address: US Customer Center, Asiana Airlines, 3530 Wilshire Blvd. Suite 1700 Los Angeles, CA 90010, USA

Data Protection Notice: Your personal data will be processed in accordance with the applicable carrier's privacy policy and, if your booking is made via a reservation system provider("GDS"), with its privacy policy. These are available at <http://www.iatatravelcenter.com/privacy> or from the carrier or GDS directly.

You should read this documentation, which applies to your booking and specifies, for example, how your personal data is collected, stored, used, disclosed and transferred. (applicable for interline carriage)

Reservation **Korea** 1588-8000, 82-2-2669-8000(For overseas calls), flyasiana.com

U.S.A. 1-800-227-4262, 1-800-2ASIANA, flyasiana.com

China 400-650-8000, 86-10-8451-0101(For overseas calls), flyasiana.com

Japan 0570-082-555, 81-3-5812-6600(For overseas calls), flyasiana.com

Ticket Validity ▶ **Confirm separately**

Itinerary Change

- ▶ Changing Departure Date/Flight : **Confirm separately** (with reissue charge)
 - Additional fare difference, tax, and surcharges may be imposed upon recalculating on the date of change
- ▶ Changing Arrival Date/Flight : **Confirm separately**
 - Reissue charge or fare difference will be imposed if the fare condition changes

Route Change

- ▶ Outbound Flight Route Change : **Confirm separately**
 - Additional fare difference, tax, surcharges and reissue charge may be imposed upon recalculating on the date of change
- ▶ Inbound Flight Route Change : **Confirm separately**
 - Additional fare difference, tax, surcharges and reissue charge may be imposed upon recalculating on the date of change

Reissuance

- ▶ **Available** (Reissue charge **Confirm separately**)
 - Additional fare difference, tax, surcharges and reissue charge may be imposed upon recalculating on the date of change
- ▶ For tickets with combined booking classes, different reissue charge may be imposed based on the applicable fare and route.
- ▶ In case of discounted fare for infant/child, the same discount rate will be applied to the reissue charge.

Refund

- ▶ For an unused international ticket with Korea departure, the refund fee will be imposed based on the date of refund request.
 - [91 days before departure] **Confirm separately**
 - [90~61 days before departure] **Confirm separately**
 - [60~41 days before departure] **Confirm separately**
 - [41~21 days before departure] **Confirm separately**
 - [20~11 days before departure] **Confirm separately**
 - [10 days before departure] **Confirm separately**
- ▶ For partially used tickets, the fare for the flown segment and partial refund fee will be charged.
 - (Partial refund fee **Confirm separately**)
- ▶ For tickets with combined booking classes, different refund fee may be imposed based on the applicable fare and route.
- ▶ A refund service charge is applied based on the region even if the refund fee is free of charge
 - (Refund service fee in Korea **KRW 30,000**)
 - In case the refund for the unused ticket is requested before 91 days to departure date, refund service charge will be waived.
- ▶ Refund penalties for Reissued ticket will be the same amount as the refund penalties after departure.
- ▶ The most restrictive penalty will be applied per pricing unit either original fare or new fare.
- ▶ Refund must be requested within 30 days prior to the expiration date of the ticket.
- ▶ In case of discounted fare for infant/child, the same discount rate will be applied to the refund fee.

No-Show Penalty

- ▶ No-show penalty will be imposed if the passenger does not cancel the flight before the departure time or not board the scheduled flight after check-in.
 - (**KRW 120,000** will be charged if the passenger does not cancel the flight before the departure time / **KRW 300,000** will be charged if the passenger does not board the scheduled flight after check-in)
- ▶ Reissue or refund fee is applied based on separate rules.

Mileage

- ▶ Classes available for mileage upgrade award: J/C/D/Y/B/M
- ▶ Mileage accrual rate for each booking class on Asiana Airlines
 - P 200%, F/A 150%, J 135%, C/D/Z 125%, U 100% ,
 - Y/B/M/H/E/Q/K/S 100%, G 80%, V/W 70%, T 50%, O/I/R/L/X/N No mileage accrual
 - (Miles cannot be accrued for 50% or more discounted tickets, mileage award ticket or any ineligible tickets)
 - For codeshare flights, the accrual rate of the operating flight will be applied.
 - (Contact the corresponding airlines to accrue miles for any Star Alliance partners)

* **Revalidation** : Changing the dates or flights of an existing reservation (excluding the first departing segment) while keeping the same itinerary (fare, reservation class, fare class).

* **Reissuance** : Changing the cabin class, fare, airlines, routes, stop-overs, or validity.

* Please contact the point of purchase if further confirmation is needed regarding the fees.

- Different fare rules may apply to tickets with special fares or codeshare flights.

- Separate charges will be imposed when changing reservation or refunding any Upgrade Awards ticket.

- Imposed reissue charge cannot be refunded.

- NOTICE

If the passenger's journey involves an ultimate destination or stop in a country other than the country of departure the Warsaw Convention, or the Warsaw Convention as amended at the Hague, 1955, or the Montreal Convention may be applicable and these Conventions govern and in most cases limit the liability of carriers for death or personal injury and in respect of loss of or damage to baggage. See also notices headed "Advice to International Passengers on Limitation of Liability" and "Notice of Baggage Liability Limitations."

The carriage of certain hazardous materials, like aerosols, fireworks, and flammable liquids, aboard the aircraft is forbidden. If you do not understand these restrictions, further information may be obtained from your airline.

- CONDITIONS OF CONTRACT

1. As used in this contract "ticket" means this passenger ticket and baggage check, or this itinerary/receipt if applicable, in the case of an electronic ticket, of which these conditions and the notices form part, "carriage" is equivalent to "transportation", "carrier" means all air carriers that carry or undertake to carry the passenger or his baggage hereunder or perform any other service incidental to such air carriage, "electronic ticket" means the itinerary/receipt issued by or on behalf of Carrier, the Electronic Coupons and, if applicable, a boarding document. "Warsaw Convention" means the Convention for the Unification of Certain Rules Relating to International Carriage by Air signed at Warsaw, 12th October 1929 or that Convention as amended at The Hague, 28th September 1955, whichever may be applicable. "Montreal Convention" means the Convention for the Unification of Certain Rules for International Carriage by Air signed at Montreal, 28 May 1999.

2. Carriage hereunder is subject to the rules and limitations relating to liability established by the Warsaw Convention or the Montreal Convention unless such carriage is not "International carriage" as defined by that Convention.

3. To the extent not in conflict with the foregoing carriage and other services performed by each carrier are subject to: (1) provisions contained in the ticket; (2) applicable tariffs; (3) carrier's conditions of carriage and related regulations which are made part hereof (and are available on application at the offices of carrier), except in transportation between a place in the United States or Canada and any place outside thereof to which tariffs in force in those countries apply.

4. Carrier's name may be abbreviated in the ticket, the full name and its abbreviation being set forth in carrier's applicable tariffs; carrier's address shall be the airport of departure shown opposite the first abbreviation of carrier's name in the ticket; the agreed stopping places are those places set forth in this ticket or as shown in carrier's timetables as scheduled stopping places on the passenger's route; carriage to be performed hereunder by several successive carrier is regarded as a single operation.

5. An air carrier issuing a ticket for carriage over the lines of another air carrier does so only as its agent.

6. Any exclusion or limitation of liability of carrier shall apply to and be for the benefit of agents, servants and representatives of carrier and any person whose aircraft is used by carrier for carriage and its agents, servants and representatives.

7. Checked baggage will be delivered to bearer of the baggage tag. In the case of damage to baggage moving in international transportation complaint must be made in writing or by electronic document to carrier forthwith after the discovery of the damage and, at the latest, within seven days from the date of receipt; in the case of delay or loss, complaint must be made within twenty-one days from the date on which the baggage has been placed at his/her disposal (in the case of delay) or should have been placed at his/her disposal (in the case of loss.) See tariffs or conditions of carriage regarding non-international transportation.

8. This ticket is good for carriage for one year from date of issue, except as otherwise provided in this ticket, in carrier's tariffs, conditions of carriage, or related regulations. The fare for carriage hereunder is subject to change prior to commencement of carriage. Carrier may refuse transportation if the applicable fare has not been paid.

9. Times shown in timetables or elsewhere are not guaranteed and form no part of this contract. Carrier may without notice substitute alternate carriers or aircraft, and may alter or omit stopping places shown on the ticket in case of necessity. Schedules are subject to change without notice. Carrier assumes no responsibility for making connections.

10. Passenger shall comply with Government travel requirements, present exit, entry and other required documents and arrive at airport by time fixed by carrier or, if no time is fixed, early enough to complete departure procedures.

11. No agent, servant or representative of carrier has authority to alter, modify or waive any provision of this contract.

- ADVICE TO INTERNATIONAL PASSENGERS ON LIMITATION OF LIABILITY

Passengers on a journey involving an ultimate destination or a stop in a country other than the country of departure are advised that international treaties known as the Montreal Convention, or its predecessor, the Warsaw Convention, including its amendments (The Warsaw Convention system), may apply to the entire journey, including any portion thereof within a country. For such passengers, the applicable treaty, including special contracts of carriage embodied in any applicable tariffs, governs and may limit the liability of the carrier.

- NOTICE OF BAGGAGE LIABILITY LIMITATIONS

Liability for loss, delay, or damage to baggage is limited unless a higher value is declared in advance and additional charges are paid. For international travel (including domestic portions of international journeys) the liability limit is approximately US\$20.00 per kilogram for checked baggage and US\$400.00 per passenger for unchecked baggage or other property. The liability of AAR is limited to 1,288 SDRs for checked and unchecked baggage where the Montreal Convention applies to your journey. For travel wholly between U.S. points, the airline's liability for loss, delay, or damage to baggage is limited to a maximum of US\$3,400 per ticketed passenger. Excess valuation may be declared on certain types of articles. Carriers' liability for fragile, perishable or valuable articles is governed by the Montreal Convention or the General Conditions of Carriage. Further information may be obtained from the carrier.

- SPECIAL NOTICE ON LIMIT OF LIABILITY

As to any claim arising out of death of or, wounding or other bodily injury to, a passenger within the meaning of the Convention, AAR shall not avail itself of any defense under Article 20 of the Warsaw Convention, nor invoke the limitation of liability in Article 22 (1) of the Warsaw Convention as amended at the Hague, 1955 with respect to that portion of such claim which does not exceed 100,000 SDRs. In the case of carriage subject to the Montreal Convention, as to any claim arising under Article 17 of the Convention which does not exceed 128,821 SDRs, the carrier shall not be able to exclude or limit its liability. Above the 128,821 SDRs, the carrier shall not be liable if the carrier proves (1) it was not due to the negligence or other wrongful act or omission of the carrier, or (2) it was solely due to the negligence or other wrongful act or omission of a third party.

- DENIED BOARDING, CANCELLATION AND DELAY IN EU

In case of a denied boarding, flight cancellation or flight delay departing from EU member state, we offer assistance and compensation to the concerned passengers according to the Regulation EC 261/2004.

- DENIED BOARDING BY OVERBOOKING

In order to minimize the effect of "no shows" and to permit seats to be used by passengers who otherwise would not be able to travel on a chosen flight, carriers may overbook flights. Whilst carriers make every effort to provide seats for which confirmed reservations exist, seat availability is not absolutely guaranteed. In those countries where Denied Boarding Compensation regulations are in force, carriers operate compensation plans for passengers who are denied boarding because of non-availability of seats caused by overbooking. The ticket sold in the United States for transportation originating in the United States, we offer assistance and compensation to the concerned passengers according to the U.S. Federal Regulation. Details of these plans are available at the airlines' offices.

- NOTICE OF GOVERNMENT IMPOSED TAXES, FEES AND CHARGES

The price of this ticket may include taxes, fees and charges which are imposed on air transportation by government authorities. These taxes, fees and charges, which may represent a significant portion of the cost of air travel, are either included in the fare, or shown separately in the "TAX/FEE/CHARGE" box(es) of this ticket. You may also be required to pay taxes, fees and charges not already collected.

- BOOKING CLASS

There are various booking classes categorized by airfares. The booking class printed on the ticket must be identical with the class indicated by the respective PNR (Passenger Name Record). Passenger holding ticket which fails to meet the above condition may be denied boarding or may board only after paying additional predetermined charge(s).